

**Written Examination for the post of ACM(Group B) against 70% vacancies ,
held on 10/08/2021**

Full Marks: 100

Time : Two Hrs.

There are two parts in this question paper. Part -I contains 90 questions. All are compulsory. Part - II contains 20 questions. Candidates are required to answer 10 questions from Part - II.

Each question carries one (1) mark. (100 X 1 =100). **For each wrong answer 1/3 mark will be deducted. Qualifying marks - 60**

Multiple choice questions. Choose the right answer (A/B/C/D) only in the answer paper against each question.

It consists of 8 pages in English and 8 pages in Hindi. In case of any ambiguity in Hindi Question paper, The English version will prevail.

Part - I

Q/N

1. Station categorised as NSG-1 class station on originating earning basis should have minimum annual earning of - (A)500cr (B)200cr (C)100cr (d) 50 cr

2. Which is not a category of Railway station for provision of passenger amenities ?(A) NSG 6 (B) SG 4 (C) HG 3 (D) NSG 1

3. Rs - is collected for issue of sleeper class duplicate ticket before preparation of reservation chart. (A) 25 (B) 50 (C) 100 (D) 25% of fare

4. Closure of halts on Main line will be considered when sale of tickets per day is less than - (A) 25 (B) 50 (C) 75 (D) 100

5. What is the minimum basic fare of a second class monthly season ticket ? (A) RS 100 (B) Rs 150 (C) 200 (D) 250

6. Which one is the Integrated Helpline Number for passengers ? (A) 131 (B) 138 (C) 139 (D)130

7. How many times does usually ZRUCC meet in a year ? (A) 1 (B) 2 (C) 3 (D) 4

8. Unreserved tickets can't be obtained through - (A) ATVM (B) UTS-on-Mobile (C) YTSK (D) IRCTC

9. Categorisation of stations for provision of passenger amenities is revised every - years . (A) 2 (B) 3 (C) 5 (D) 10

10. Alphabetic Code of stations are issued by - (A) Railway Board (B) District Magistrate (C) Zonal Statistical dept. (D) IRCA

11. Works of computerisation are covered under -
(A) PH 16 (B) PH 17 (C) PH 42 (D) PH 53
12. NFR stands for - (A) Non-Freight Revenue (B) Non-Fare Revenue (C) New Freight Revenue (D) Non-Freight Refund
13. A station manned by commercial staff only is called -
(A) Block Station (B) Flag Station (C) Halt Station (D) non-Block Station
14. Head of Public Complaints Mechanism at Zonal level is - (A) GM (B) AGM (C) PCCM (D) CCM/PS
15. Reservation on telephonic request can be made for -
(A) MP (B) Minister (C) Governor of a state (D) All of above
16. ACM can permit Group booking in Sleeper class up to - persons ?
(A) 24 (B) 48 (C) 72 (D) 96
17. Which can be availed by foreign tourists/NRIs only? (A) Complementary Pass (B) Indrail Pass (C) Rail Travel Coupon (D) Circular Journey Ticket
18. If a train is running late by more than - hours , one can claim full refund .
(A) 1 (B) 2 (C) 3 (D) 4
19. In case of reserved ticket, refund is granted upto - hours before the scheduled departure of the train . (A) 3 (B) 4 (C) 12 (D) 24
20. What is the free allowance for carrying luggage in sleeper class ?
(A) 15 kg (B) 35Kg (C) 50kg (D) 70Kg
21. What is the maximum discount for booking a ticket through ATVM ?
(A) 2% (B) 3% (C) 4% (D) 5%
22. Tatkal booking for non-AC class begins at -
(A) 8Hrs (B) 9Hrs (C) 10Hrs (D) 11 Hrs
23. Which service is not provided by IRCTC ?
(A) Flight booking (B) Tourist booking (C) e-catering (D) Courier service
24. All types of Special Parcel trains shall be charged at __ Scale.
(A) P (B) R (C) S (D) L
25. Minimum composition of parcel rakes for transportation of fruits and vegetables is - VPs. .
(A) 20 (B) 15 (C) 12 (D) 10

26. At YTSK which type of tickets are sold ?
(A) UTS (B) PRS (C) Both A & B (D) e-tickets
27. Who is the nodal officer for passenger amenity works at Zonal level ?
(A) AGM (B) PCE (C) PCCM (D) CPDE
28. Who is the Chairman of DRUCC ?
(A) DRM (B) ADRM (C) SrDCM (D) GM
29. Minimum penalty for travelling without ticket is Rs. -
(A) 100 (B) 150 (C) 250 (D) 500
30. The highest scale of charging parcel is _
(A) L (B) R (C) P (D) S
31. Minimum distance for charging goods traffic is - Km.
(A) 25 (B) 50 (C) 75 (D) 100
32. Route Rationalisation is applicable for - traffic.
(A) Passenger (B) Parcel (C) Freight (D) Mail
33. Maximum compensation claim payable for Untoward incident is -
(A) 2,00,000 (B) 4,00,000 (C) 8,00,000 (D) no upper limit
34. For overloading of wagons - charges are collected
(A) EHC (B) DC (C) WC (D) Punitive
35. PFT stands for - (A) Passenger Fare Tariff (B) Platform Ticket (C) Public Freight Tariff (D) Private Freight Terminal
36. Military traffic when sponsored by MILRAIL and approved by Railway Board comes under - Priority. (A) 'A' (B) 'B' (C) 'C' (D) 'D'
37. What is levied for delayed removal of goods from Railway premises ?
(A) DC (B) WC (C) Land License Fee (D) Plot Rental Charges
38. RailMadad refers to - (A) Help given to passengers by TTEs (B) Help by RPF (C) Integrated Complaint management system (D) Station facilities for Divyangjan
39. Appeal against decision of RCT can be made to -
(A) Dist. Court (B) High Court (C) Supreme Court (D) Chairman, RCT
40. Leasing of SLR is done for maximum ____ years.
(A) 3 (B) 4 (C) 5 (D) 6
41. Free time for loading/unloading of BCN wagons at goods shed is - hours .

(A) 4 (B) 6 (C) 9 (D) 12

42. Registered newspapers and magazine is booked at _ % of Scale S
(A)45 (B)50 (C)60 (D)80

43. Consignments loaded in non-standard bags or in loose condition are to be weighed - (A) 5% (B) 25% (C) 50% (D) 100%

44. Penal DC upto - times of normal DC can be levied .
(A) 2 (B) 4 (C) 6 (D) 10

45. Booking of consignment, without taking delivery, after it reaches destination , is called - (A) Rebooking (B) Diversion (C) Trans-shipment (D) Fresh Booki

46.Claim should be made within ----months of booking/delivery of consignment .
(A) 1 (B) 3 (C) 6 (D) 12

47. The validity of General Indemnity Bond is ____ years from the date of execution. (A)3 (B) 4 (C) 5 (D) 6

48. Supersessional RR is issued in case of ____ . (A)Rebooking
(B) Diversion (C) "To-pay" consignment (D)"Said-to-contain" Consignment

49. Which of the following is not a Tank Wagon
(A) BTPGLN (B) BTCS (C) BTPN (D) BOST

50.At Zonal level , who is the nodal officer for a siding after commissioning ?
(A) CCM/FM (B) CTPM (C) CPDE (D) PCCM

51.The chairman of ZRUCC is -
(A) DGM/G (B)PCCM (C) AGM (D) GM

52. ACM can grant refund of fare within tariff rules upto - Rupees.
(A) 500 (B)750 (C)1000 (D)2000

53. Which is not a money value book ?
(A) BPT (B) EFT (C) UTS Ticket Rolls (D) Stock Register

54. General Managers of Zonal Railways are provided with - metal passes .(A)
Gold (B) Silver (C) Bronze (D) Platinum

55. The amount of ex-gratia paid to the next of kin for a person's death in train accident is Rs -. (A)5,000 (B) 15,000 (C) 25,000 (D) 50,000

56. Who is the Chairman of DRUCC ? (A)SrDCM (B)ADRM (C)DRM (D)SrDPO

57. With which type of issues is NGT concerned ?
(A) Railway Tariff (B) Goods Tariff (C) Environment (D) Contractual Labour

58. "Station-to-Station" rate refers to - (A) Normal Tariff Rate (B) Full Tariff Rate (C) 'to-pay' rates (D) Special reduced rate between two stations
59. IR Act authorises - to give fitness of a Railway line for passenger traffic (A) GM (B) PCE (C) RCT (D) CRS
60. " Notified Stations" mentioned in IR Act affects - (A) WC (B) Passenger Fare (C) Passenger Amenities (D) Land License Fee
61. Suspension cases are reviewed after - months . (A) 1 (B) 2 (C) 3 (D) 4
62. Which is the standard form used for major penalty charge sheet ? (A) SF3 (B) SF5 (C) SF11 (D) SF1
63. A railway servant is deemed to be suspended if he is in police custody for more than - hours . (A) 24 (B) 48 (C) 72 (D) with immediate effect
64. Penalty for compulsory retirement can be imposed by - . (A) Controlling officer (B) Disciplinary Authority (C) Appointing Authority (D) President of India
65. Which is not a penalty under D&A rules ? (A) Censure (B) Warning (C) Stoppage of pass (D) Recovery from pay for pecuniary loss
66. A railway servant whose service is continuous shall not be employed for more than - hours in a week on a two week period of 14 days ? (A) 48 (B) 54 (C) 64 (D) 74
67. The maximum limit for accumulation of LHAP is - days . (A) 180 (B) 240 (C) ~~240~~ 300 (D) No limit
68. Who is the chairman of PREM meeting at HQrs ? (A) CPO/Admin. (B) PCPO (C) AGM (D) GM
69. Not more than - cases can be taken by a retired Railway employee as defence helper . (A) 3 (B) 4 (C) 5 (D) 6
70. Contract Labour Act does not provide for - . (A) Minimum Wage (B) Rest Room at Work Place (C) P.F. (D) Health Insurance
71. Who is the cadre controlling officer of ACM ? (A) GM (B) MT (C) PCPO (D) PCOM
72. Direct recruitment of ticket collectors covers - % of the total cadre . (A) 25 (B) 33 (C) 40 (D) 50
73. SPARROW is meant for - . (A) Establishment Rules (B) Pension Details (C) Indenting Vacancies (D) Filling Appraisal Reports

74. What does rule 'J' refer to (A) Review of service (B) Pay Fixation
(C) Appeal under D&A (D) Compulsory Retirement
75. How many days of maternity leave a female employee is entitled to ?
(A) 90 (B) 120 (C) 150 (D) 180
76. Rate of GST for freight traffic is - %
(A) 2 (B) 3 (C) 5 (D) Nil
77. Who presents the Railway Budget in Parliament ?
(A) MOSR (B) MR (C) Finance Minister (D) Finance Commissioner
78. Which is not a debit entry in station balance sheet ? (A) Traffic Earnings
(B) Undercharges advised by TA (C) Siding Charges (D) Cash acknowledged in
CR Note
79. Special credits are required for clearance of - . (A) Overcharge sheets
(B) Siding Charges (C) Engine Hire charges (D) Overloading Penalty charges.
80. Accounts Department in Zonal Railways is headed by - .
(A) GM (B) AGM (C) PFA (D) FA&CAO/ Traffic
81. Who issues draft Paras ?
(A) Audit Office (B) Accounts Office (C) FA&CAO/T (D) PCCM
82. Which among these is the best operating ratio ?
(A) 60% (B) 95% (C) 100% (D) 150%
83. Contract for cleanliness at a station is usually a - (A) Works Contract (B)
Stores Contract (C) Earning Contract (D) None of these
84. Earning of Railways go to - (A) Capital Fund (B) Consolidated Fund of India
(C) Development Fund (D) Dividend to Govt. of India
85. Maximum Number of co-users permitted in a private siding is -- .
(A) Three (B) Four (C) Five (D) Unlimited
86. What is the maximum Tatkal charge for sleeper class ?
(A) Rs 100 (B) Rs 200 (C) Rs 300 (D) Rs 400
87. Under HOER, ACM comes under which category ?
(A) Continuous (B) Essentially Intermittent (C) Intensive (D) Excluded
88. SM can withdraw from station receipts, for - .
(A) refund of WRF (B) departmental expenditures for accidents, (C) Halt Agent
Commission (D) All of above
89. "Special Credit " to clear station outstandings is granted by ---- ?
(A) SrDCM (B) CMI (C) TIA (D) SMR

90. Which leave can be encashed at the time of superannuation.
(A) CL (B) LAP (C) LHAP (D) Special leave

Part 2

91. Luggage booked in brakevan of R type train is charged at - scale.
(A) L (B) R (C) P (D) S

92. Which is not a route for movement of freight traffic ?
(A) Universal CC+6 (B) CC+8 (C) CC+10 (D) 25 ton axle load

93. Railway levy a charge of Rs. ____ for issuing Rate Quotation certificate.
(A) Rs.750/- (B) Rs.500/- (C) Rs.250/- (D)Rs.1000/-

94. Goods shed permitted to handle containers are notified as -
(A) CRT (B) PFT (C) Public Goods shed (D) Public sidings

95. Railway distances are computed through -
(A) TMS (B) RBS (C) PRS (D) PMS

96. Section 124 of Indian Railway Act deals with claims arising out of - (A)
Accidents (B) Untoward Incidents (C) Freight claims (D) Consumer grievance

97. Commercial functions in FOIS are included in -
(A) PMS (B) TMS (C) Tier 1 location (D) All -A, B & C

98. DRF is used for - (A) creating new assets (B) renewal of assets (C) Extra
budgetary expenditure (D) capital expenditure

99. Contract labour Act is applicable for Agencies engaging more than - labour.
(A) 10 (B) 20 (C) 30 (D) 50

100. For development of Official language, Odisha is in Region _
(A) A (B) B (C) C (D) D

101. When is Hindi Diwas celebrated in India ?
(A) 14th Sept. (B) 16th Oct. (C) 27th Jan (D) 27th Nov

102. Who is the chairman of Zonal Hindi Samiti ?
(A) GM (B) AGM (C) Rajbhasa Adhikari (D) PCME

103. At the Centre which ministry oversees implementation of Official Language
Act ? (A) PMO (B) Home (C) Finance (D) Railways

104. Which is not a language included in the 8th Schedule of the Constitution ?
(A) Maithili (B) Santhali (C) Nepali (D) None of these

105. Hindi is given the status of Rajbhasa in which article of the Constitution ?
(A) 343 (B) 353 (C) 363 (D) 373 (I)

106. Who is the Kendriya Hindi Samiti Adhyakshya ?
(A) Prime Minister (B) Home Minister (C) Minister of Human Resources (D)
Minister of Programme Implementation

107. Which is not a Hindi course prescribed for Central Government employees ?
(A) Prabodh (B) Praveen (C) Pragya (D) Kovid

108. Which is not a mandatory language for station name boards ?
(A) English (B) Hindi (C) Urdu (D) regional language

109. Which of these has to be bilingual vide section 3(iii) of Official Language Act?
(A) Note Sheet (B) Leave Application (C) Tender Notice (D) D.O. letter

110. Track Hoppers are used for unloading --- wagons .
(A) BOXN (B) BCN (C) BOBR (D) BRN.

THE END