

	 <p>पश्चिम रेलवे Western Railway</p>	<p>Office of Divisional Rail Manger, Do Batti, Ratlam(M.P.)</p>
----------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------

C 549/11/3 CTI Vol.III

Date :-03/07/2023

To,
CTI/SL-INDB

Sub. :- Regading uniform of Ticket Checking Staff deployed in Vande Bharat train.

Ref. :- (i)Dy.CCM(G)-CCG's letter No.C549/57/ E2224 dtd. 30/06/2023.

(ii) Railway Board's letter No. 2016/TGV/12/5 dtd. 19.09.2016 and 28.12.2016.

(iii)HQ's letter No.C549/57/ E2224 dtd. 16.11.2016 and 29.12.2016.

(iv) Railway Board's letter No. 2010/TGV/26/17 dtd. 20.12.2017.

(v) HQ's letter No.C549/57/ E2224 dtd. 28.12.2017, 12.01.2018 and 25.05.2015

(vi) Railway Board's letter No.2015/TG-V/19/01 dtd.12/05/2015.

Kindy refer to the subject matter.

In Train No.20911/20912 Vande Bharat Express, manning between INDB-BPL-INDB section has been given to Ratlam Division. In this connection, as per referred letter No.01, due to its special features Vande Bharat Express trains will also be treated as Rajdhani type premium train. As such following policy circulars regarding selection of manning staff, their uniform, etc. are attached herewith for ready reference & necessary action.

1) Only selected staff as per criteria laid down by Board vide letter dtd. 19.09.2016 & 28.12.2016 circulated vide letter dtd.16.11.2016 & 29.12.2016 should be deployed for manning of this train. No other staff of divisional squads are allowed to conduct ticket checking drives in the train.

2) Staff so selected; deployed for manning duty should be in prescribed Uniform as per Railway Board's guidelines issued vide referred letter No. (iv) dtd.20.12.2017.

3) As per Railway Board's referred letter No.(vi) dtd. 12.05.2015, TS should announce his name through PA system in train welcoming passenger and to contact him in case of assistance required by them.

4)Any other rules & regulations relating to premium trains regarding charging of irregular passengers on end to end basis ,etc. as and when issued will be applicable to Vande Bharat Exp. train also.

Kindly ensure strict compliance of the above.

This is for your information and necessary action

Enclosed: As above.

Digitally Signed by Amit
Kumar
For Sr.DCM-RTM
Date: 03/07/2023
Reason: Approved



पश्चिम रेलवे WESTERN RAILWAY
प्रधान कार्यालय Headquarter Office

No. C 549/57/ E 2224

Date:-30th June, 2023

Sr DCM –RTM

Sub:- Uniform for selected ticket checking staff manning Vande Bharat Express.

Ref:- 1) Rly. Board's letter No. 2016/TGV/12/5 dtd. 19.09.2016 and 28.12.2016
2) This office's letter of even No. dtd. 16.11.2016 and 29.12.2016
3) Board's letter No. 2010/TGV/26/17 dtd. 20.12.2017
4) This office's letter of even No. dtd. 28.12.2017, 12.01.2018 and 25.05.2015
5) This office's letter No. C 54/25/3/E 189622 dtd. 26.06.2023

Kindly connect this office letter dtd. 26.06.2023 regarding manning of train No. 209111/20912 Vande Bharat Express running between INDB – BPL – INDB by ticket checking staff of RTM div.

Due to its special features Vande Bharat Express trains will also be treated as Rajdhani type premium train. As such following policy circulars regarding selection of manning staff, their uniform, etc. are attached herewith for ready reference & necessary action.

- 1) Only selected staff as per criteria laid down by Board vide letter dtd. 19.09.2016 & 28.12.2016 circulated vide letter dtd. 16.11.2016 & 29.12.2016 should be deployed for manning of this train. No other staff of divisional squad are allowed to conduct ticket checking drives in the train.
- 2) Staff so selected; deployed for manning duty should be in prescribed Uniform as per Rly. Board's guidelines issued vide letter dtd. 20.12.2017.
- 3) As per Board's letter dtd. 12.05.2015, TS should announce his name through PA system in train welcoming passenger and to contact him in case of assistance required by them.
- 4) Any other rules & regulations relating to premium trains regarding charging of irregular passengers on end to end basis ,etc. as and when issued will be applicable to Vande Bharat Exp. train also.

Please treat this as Most Urgent, get noted by all concerned & ensure rigid compliance under advise to this office.

Encl – as above.

(Sanjay Srivastava)

Dy CCM (G)

Ph 022 67622594

Date: 30-06-2023 16:31:36
Email: ktk1956@gmail.com

**Office of the Principal Chief Commercial Manager, IInd floor, Station Building,
Churchgate, Mumbai- 400 020.**

New Delhi, Dated 12.05.2015

(Sub: Announcement to be made in trains by Trains Superintendents.

I am (name), the Train Superintendent for this train. I welcome you aboard this Rajdhani/Shatabdi/Duronto to (destination) and wish you a safe and comfortable journey. You are welcome to contact me on (mobile number) (Tell minimiser twice) for any assistance.

(Vikram Singh)
Senior Marketing
Railway Board

Director Passenger Marketing
Railway Board

12951 | 12952
12953 | 12954
12959 | 12960

This
ensured
from

CD Rajdheni
on phone reg.
announcement is
being done on
three three pair
of train.

12957/12958

Announ came

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Dr. ²⁵/05/2015

DCM - BCT, ADI

Ref.: - Board's letter No.2015/TGV/19/01 dtd. 12/05/15.

~~~~~

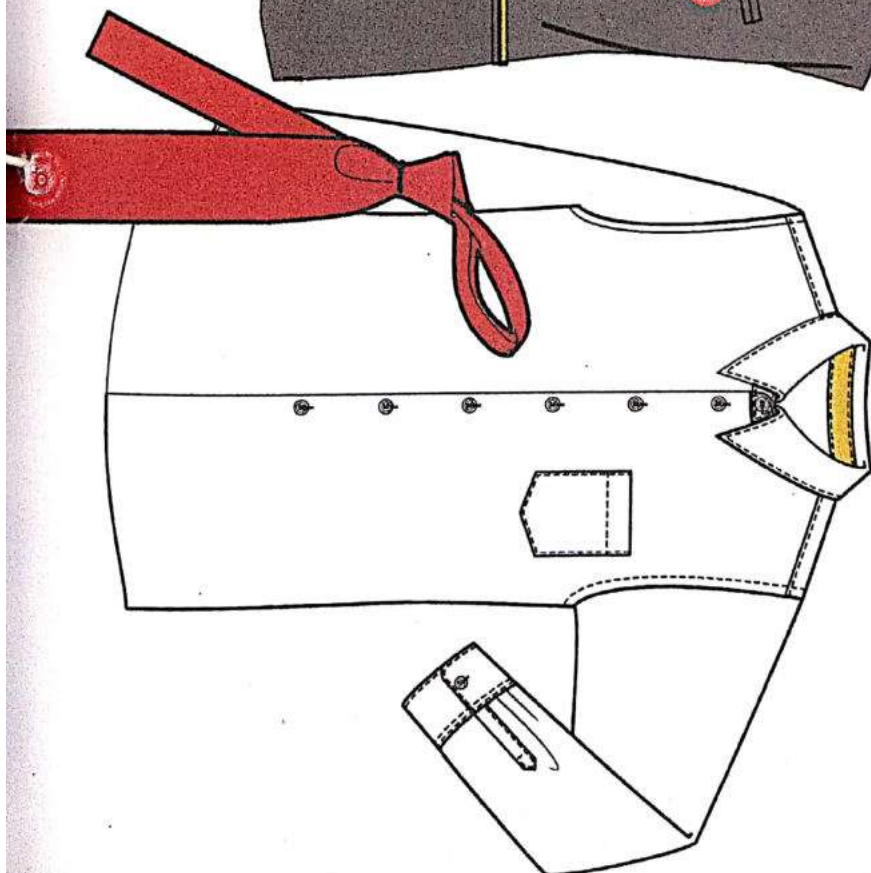
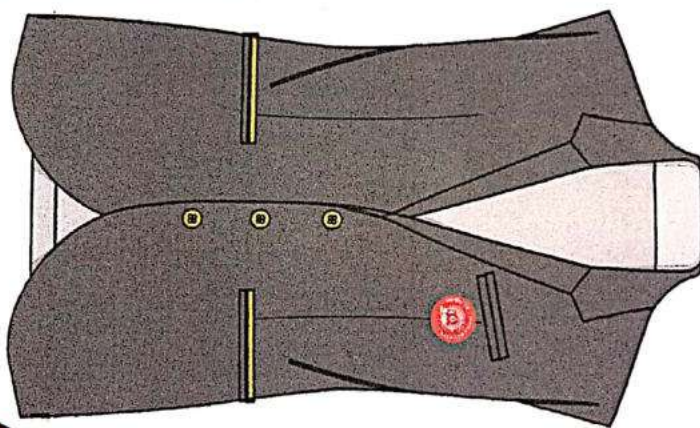
CCPS)

91c

(Ramesh Gavas)  
ACM (G) II  
For Chief Commercial Manager

1616  
2075







No. 2010/TG-V/26/17

New Delhi, dated 20.12.2017

**The General Managers,  
All Zonal Railways.**

**Sub: Redesigning of uniform for TS/TTEs on premium trains.**

The issue of re-designing of present uniform for onboard staff was examined by a committee of ED/E&R, ED/PM, ED/IR & EDF/C. The committee recommended redesign of uniform for TS/TTEs.

1.1 Based on the recommendations of the committee accepted by Board, all Zonal Railways are advised to provide uniform for TS on premium trains - Rajdhani, Shatabdi & Duronto, as under:-

- (i) White colour full sleeve Shirt.
- (ii) Grey colour Coat with three golden (“Swarn”) stripes on each of the sleeves for TS and two stripes for TTEs along with Indian Railway logo on the breast pocket.
- (iii) Grey colour pants.
- (iv) Grey colour waistcoat with logo on its breast pocket and golden piping on the two pockets.
- (v) A red colour tie with Indian Railway logo.

AS/TC circulate urgent process  
immediately by cam/g  
Jaquith  
29/12  
AS  
27/12

24

**(Shelly Srivastava)**  
**Director Passenger Marketing**  
**Railway Board**

Copy for information to:

Principal Chief Commercial Managers,  
All Zonal Railways.



(129)

BY FAX

WESTERN RAILWAY

No.C549/57 (L)

Sr.DCM – BCT / ADI

Headquarter Office,  
Churchgate, Mumbai-20

Dt. 28/12/2017.

Sub: - Redesigning of uniform for TS / TTEs on premium trains.

Ref :- Director, Passenger Marketing – Rly. Board's letter No.  
2010/ TGV / 26 / 17 dt.20.12.2017 — 126

\*\*\*\*\*

Please find enclosed herewith a copy of Board's letter under reference on the above subject for your kind information and necessary action.

As desired by Board, necessary arrangements may please be made to provide uniform to TS / TTEs on premium trains – Rajdhani, Shatabdi and Duronto Express as prescribed by the Board.

This may please be given TOP PRIORITY and ensure rigid compliance of the above.

Encl – as above.

*(Signature)*  
(Anand Lokde)  
ACM (G)

For Chief Commercial Manager

C/- Sr DCM – BRC/ RTM / RJT / BVP – for kind information please.

C/- CTI (FS) – CCG – for kind information please.

C/- C 549/ 0 / Policy file.

1205  
29/12



138

WESTERN RAILWAY

**Dt. 11/01/2018**

**Sr.DCM – BCT/ ADI**

 $\sqrt{2}$ 

Ref:-1) Director, Passenger Marketing – Rly. Board's letter No. 2010/TGV/26/17 dt.20.12.2017 — *CP 126*

2) This office's letter of even No. dt. 28.12.2017 - CP 129  
3) Joint Secy. to Ministry of Finance's Office Memorandum  
No.19051/1/2017 E-IV dt. 02.08.2017 - CP 137

\*\*\*\*\*

However, divisions shall ensure that uniformity is maintained in quality of uniform.

Bm  
 12/01/2018  
 (Brejesh D. Maurea)  
 ACM (TC)  
 For Chief Commercial Manager

7c

T0C2222031985

Page:1/2

(a)

Government of India (Bharat Sarkar)  
Ministry of Railways (Rail Mantralaya)  
(Railway Board)

No. 2016/TG-V/12/6

New Delhi, dated 28.12.2016

The Chief Commercial Managers,  
All Zonal Railways.

Sub: Posting of TTEs in Premium trains like Rajdhani Duronto/ Shatabdi/ Gatimaan Express etc.

Please refer to the letter of even number dated 19.09.2016 wherein the matter related to the posting of TTEs in premium trains like Rajdhani/Shatabdi/Duronto/Gatimaan Express etc. was communicated. A copy of the criteria followed by the Western Railways in posting of TTEs in these trains was enclosed along with the letter wherein as per para 1 of the eligibility criteria for the selection was that the ticket checking staff must have completed a minimum 10 years of service. Clarification has been sought by zonal railways regarding 10 years of service. It is clarified that 10 years of service means 10 years of service in ticket checking cadre.

(Vikram Singh)  
Director Passenger Marketing  
Railway Board





240656001202/CCM(CB/PS)/WR

WESTERN RAILWAY

No.C549/57 Vol.VI

Headquarter Office,  
Churchgate, Mumbai-20

Dt. 29 /12/2016.

Sr.DCMs - BCT/BRC/ADI/RTM/RJT  
DCM-BVPSub.:- Posting of TTEs in Premium trains like Rajdhani/A.K.  
Rajdhani / Duronto/Shatabdi/Gatiman Express etc.Ref:- 1) Railway Board's letter No. 2016/TG-V/12/6 dated  
19/09/2016 and 28/12/2016. — CP 87  
2) This office letter of even No. dated 16/11/16 and  
26/12/2016. — CP 73— CP 83  
\*\*\*\*\*

With reference to the above, Railway Board vide their letter No. 2016/TG-V/12/6 dated 28/12/2016 have circulated clarifications in para 1 of selection criteria followed by Western Railway as "10 years of service means 10 years of service in ticket checking cadre" to all zonal Railways (copy enclosed).

In view of the above, it is desired that posting of TTEs in Premium trains like Rajdhani/Duronto/Shatabdi/Gatimaan Express etc. should be made in accordance with Railway Board's policy guidelines circulated vide their letter under reference as well as per policy guidelines issued by Western Railway.

Encl:-As above.

*29/12/16*  
(Ity Pandey)  
Dy. CCM (G)

For Chief Commercial Manager

1150  
2  
801/2

Sent by edak  
11/12/16

2408220012023/CCM(CTG&amp;PS)/HWA/WESTERN RAILWAY

(73)

Headquarter Office,  
Churchgate, Mumbai-20

No. C549/57 VolVI

Dt. 16/11/2016.

Sr.DCM – BCT/ ADI

Sub.: - Posting of TTEs in Premium trains like Rajdhani/A.K. Rajdhani / Duronto/Shatabdi/Gatiman Express etc.

Ref:- 1) Railway Board's letter No. 2016/TG-V/12/6 dated 19/09/2016 — CP51  
 2) Sr. DCM-BCT's letter No. C549/16/11/policy dated 11/08/2016 — CP48  
 3) This office letter of even no. dated 22/11/2004, 19/01/2009, 14/01/2011 and 16/09/2013.

— CP27 \*\*\*\*\* CP23 — CP24 — CP32

Railway Board vide above referred letter dated 19/09/2016 have circulated the instructions issued by Western Railway for posting of TTEs in Premium trains like Rajdhani/A.K.Rajdhani / Duronto/ Shatabdi / Gatimaan Express etc.

The instructions regarding selection were issued by Western Railway vide above referred letter at item no. 3 dated 22/11/2004 and 19/01/2009, 14/01/2011, 16/09/2013. The eligibility criteria was that the ticket checking staff must have completed a minimum 10 years of service which is further clarified as 10 years of service in ticket checking cadre.

These guidelines will also be applicable to Duronto Express / Gatimaan express trains which have been introduced recently over Indian Railways and are Premium trains.

Further, the periodical transfer rules as applicable to ticket checking cadre will also be applicable to the ticket checking staff working in Rajdhani / A.K.Rajdhani/ Duronto/ Shatabdi/ Gatimaan Express etc. as such fresh selection process may be initiated in accordance with Board's guidelines issued vide letter no. 2016/TG-12/6 dated 19/09/2016.

The above clarifications have also been forwarded to Railway Board for circulation over Zonal Railways.

This disposes off reference received from Sr.DCM- BCT vide letter No.549/16/11/policy dated 11/08/2016.

This has the approval of CCM(CTG&PS) and CCM.

(Ity Pandey)  
Dy.CCM(G)

For Chief Commercial Manager



2-2016 12:02

From:

To:02267622532

Page:3/4

(49)

Part II

|                                                                 |    |
|-----------------------------------------------------------------|----|
| 1) Languages Known                                              | 10 |
| 2) Personality traits/Leadership                                | 10 |
| 3) Communication, Presentation skills and convincing capability | 10 |
| 4) Knowledge of Rules and Regulations                           | 10 |
| 5) General Physical fitness                                     | 10 |
| Total                                                           | 50 |

Grand Total of Part I and Part II: 100 Marks

Note:

- 1) Full marks will be allotted to candidates if there is no Major/Minor DAR action during last 3 years. For each Major Penalty, 2 marks will be deducted and for each minor penalty, 1 mark will be deducted. In case if any DAR/VIG. Case is pending, the candidate will be treated as unsuitable in terms of CCM - CCG's letter no. C 549/57 Vol.IV dt.22/11/2004.
- 2) Marks of CRs will be allotted as per grading of CRs during last 3 years. During the consideration period, if less than 3 CRs have been recorded due to employee holding the post for a period of less than 3 years in which CRs are written or CRs not available on record for any other reason, then the available CRs will be averaged out of all 3 years.
- 3) There will be 5 marks for awards at GM level, 3 marks at CCM level, 2 marks at DRM level and 1 mark at SRDCM level. If there is an appreciation letter for outstanding work done during last 3 years from any quarter, each appreciation letter will be allotted 1 mark. Awards will be adjudged based on service sheets records.
- 4) For educational qualification, 10 marks have been assigned for post Graduate degree, 8 marks for Graduate, 5 marks for HSC, 2 marks for Secondary level. Educational qualification will be considered as per service sheet record.
- 5) For item no.1 to 5 under Part II, marks will be allotted by the Selection committee after having interviewed the individual candidates in v.v.a-voce test.

The selection/screening committee will draw the minutes and formulate a select list of candidates who have secured 60% and above marks. The select list will be drawn of suitable candidates in order of merit.

Incharge CTE/HD TFE/SM's are informed to invite the applications from suitable candidates who

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480922012023/CCM(PS)/WR

WESTERN RAILWAY

(73)

Headquarter Office,  
Churchgate, Mumbai-20

Dt. 16/11/2016.

No. C549/57 VolVI

Sr.DCM - BCT/ ADI

Sub:- Posting of TTEs in Premium trains like Rajdhani/A.K.  
Rajdhani / Duronto/Shatabdi/Gatiman Express etc.

Ref:- 1) Railway Board's letter No. 2016/TG-V/12/6 dated  
19/09/2016 — CP51  
2) Sr. DCM-BCT's letter No. C549/16/11/policy dated  
11/08/2016 — CP48  
3) This office letter of even no. dated  
22/11/2004, 19/01/2009, 14/01/2011 and 16/09/2013.

— CP27 \*\*\*\*\* CP23 — CP24 — CP32

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The instructions regarding selection were issued by Western Railway vide above referred letter at item no. 3 dated 22/11/2004 and 19/01/2009, 14/01/2011, 16/09/2013. The eligibility criteria was that the ticket checking staff must have completed a minimum 10 years of service which is further clarified as 10 years of service in ticket checking cadre.

These guidelines will also be applicable to Duronto Express / Gatimaan express trains which have been introduced recently over Indian Railways and are Premium trains.

Further, the periodical transfer rules as applicable to ticket checking cadre will also be applicable to the ticket checking staff working in Rajdhani / A.K.Rajdhani/ Duronto/ Shatabdi/ Gatimaan Express etc. as such fresh selection process may be initiated in accordance with Board's guidelines issued vide letter no. 2016/TG-12/6 dated 19/09/2016.

The above clarifications have also been forwarded to Railway Board for circulation over Zonal Railways.

This disposes off reference received from Sr.DCM- BCT vide letter No.549/16/11/policy dated 11/08/2016.

This has the approval of CCM(CTG&PS) and CCM.

(Ity Pandey)  
Dy.CCM(G)

For Chief Commercial Manager

16/11/16

51

New Delhi, dated 16.09.2016

**Sub: Posting of TTEs in Premium trains like Rajdhani/Duronto/ Shatabdi/Gatimaan Express etc.**

At present, no instructions are available regarding the posting of T.T.s in premium trains like Rajdhani/Duronto/Shatabdi/Gatimaan Express etc. Vigilance Directorate has brought to the notice of the corrupt practices followed by T.T.s posted in these trains and has inter-alia, made following observations:

"As Rajdhani/Shatabdi express are the premier trains of Indian Railways, the TTEs manning them are expected to be well conversant with rules and not flout them with impunity. However, the recent cases detected point otherwise.

It is also observed that there is no uniform policy for selecting/deputing staff on Rajdhani/Shatabdi trains over various railways. To ensure uniformity and transparency clarity may be brought about for selecting/deputing ticket checking staff in Rajdhani/Shatabdi trains to plug leakage of railway revenue and improve over all image of Indian Railways.

Further, it is also advised that periodical transfers of the ticket checking staff deputed to work in Rajdhani/Shatabdi Express be carried out as and when due to mitigate any possibilities of malpractices."

2. It is desired that while posting of TTEs in Premium trains like Rajdhani/Duronto/Shatabdi/Gatimaan Express etc. the observations of Vigilance Directorate as indicated above should be kept in mind. A copy of the instruction issued by Western Railways for posting of TTEs in these trains is enclosed for ready reference. (P50/cp49)

(Vikram Singh)  
Manager Marketing  
Railway Board

Degeem (4)

Acme/TC

4/10/16



480920010202/COM(EN/PS)/WR



Western Railway

CTI / Raj. P. Sl. (50)

WESTERN RAILWAY

MUMBAI DIVISION

C 549/16/1- Rajdhani, Shatabdi/Duronto trains

Date: 19/07/2016

CTI-GTR &amp; ST

CTI (IC) - BL &amp; NDB

CTI-Rajdhani (BCT)

TSL - BCT &amp; BDTS

All stations of BCT Division.

**Sub:** - Notification for selection for working in Rajdhani, August Kranti, Shatabdi and Duronto Trains.

**Ref:** - CCM-CCG's letter no. C 549/57 Vol.IV dated 18-22/11/2004 & 19/01/2009. - (P 23)

CCM - CCG's letter no. C 549/57 Vol.V dated 14/01/2011 and 16/09/2013. - (P 32) - (P 24)

\*\*\*\*\*

In reference to the subject quoted above, selection will be held for 76 posts of TS/Dy.TS for August Kranti Rajdhani, Shatabdi and Duronto trains as per the norms laid down by CCM-CCG's letter no. dated 18-22.11.2004, 19.01.2009, 14.01.2011 & 16.09.2013.

Criteria for the selection of TS/Dy.TS are as under:

1. The ticket checking staff must have completed a minimum of 10 years of service and must be below the age of 58 years on the date of notification.
2. SSC passed will be minimum qualification with preference to Graduate/ Post Graduate and Diploma in Public Relation Courses.
3. SR TE's/TE's may apply but not in violation to item no. (1) of earlier criteria i.e. minimum of 10 years of service should be completed.
4. There should be no DAR/Vig. cases pending against the candidate on the date of notification.

Eligibility for passing:

1. Candidates securing 60% and above marks in viva-voce will be put up on the panel according to merit.
2. Staff so selected will be eligible to work on these prestigious trains only for a continuous period of two years and thereafter if the administration feels then there will be a fresh selection.

Viva Voce:

The viva voce will consist of two parts and each part will have 50 marks wherein allocation of marks will be as under:

Part I

- 1) DAR action for the last 3 years (Deduction of marks Major-02, Minor-01)
- 2) CRs for last 3 years (Outstanding-5, Very Good-4, Good-4, Average-2)
- 3) Awards received
- 4) Educational qualification

Total

15  
15  
10  
10  
20

50

43092003/2023/001009/PS/HQ/WR

(49)

## Part II

|                                                                 |    |
|-----------------------------------------------------------------|----|
| 1) Languages Known                                              | 10 |
| 2) Personality traits/Leadership                                | 10 |
| 3) Communication, Presentation skills and convincing capability | 10 |
| 4) Knowledge of Rules and Regulations                           | 10 |
| 5) General Physical fitness                                     | 10 |
| Total                                                           | 50 |

Grand Total of Part I and Part II: 100 Marks

## Notes:

- Full marks will be allotted to candidates if there is no Major/Minor DAR action during last 3 years. For each Major Penalty, 2 marks will be deducted and for each minor penalty, 1 mark will be deducted. In case if any DAR/VIG. Case is pending, the candidate will be treated as unsuitable in terms of CCM - CCG's letter no. C 549/57 Vol.IV dt.22/11/2004.
- Marks of CRs will be allotted as per grading of CRs during last 3 years. During the consideration period, if less than 3 CRs have been recorded due to employee holding the post for a period of less than 3 years in which CRs are written or CRs not available on record for any other reason, then the available CRs will be averaged out of all 3 years.
- There will be 5 marks for awards at GM level, 3 marks at CCM level, 2 marks at DRM level and 1 mark at SR/DCM level. If there is an appreciation letter for outstanding work done during last 3 years from any quarter, each appreciation letter will be allotted 1 mark. Awards will be adjudged based on service sheets records.
- For educational qualification, 10 marks have been assigned for post Graduate degree, 8 marks for Graduate, 5 marks for HSC, 2 marks for Secondary level. Educational qualification will be considered as per service sheet record.
- For item no.1 to 5 under Part II, marks will be allotted by the Selection committee after having interviewed the individual candidates in viva-voce test.

The selection/screening committee will draw the minutes and formulate a select list of candidates who have secured 60% and above marks. The select list will be drawn of suitable candidates in order of merit.

In-charge OTIC/HQ TRC/SMPs are informed to invite the applications from suitable candidates who

MEMORY FULL



(162)

महोदय,

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DY-TS - 12953/12954

Sub: Attendant of o/j coach assaulted by RPF / GRP  
staff at BRC station.

Respected Madam,

I was working as dy-TS in 12953/12954 August  
Kant Rajdhani Exp. from Mumbai to NZM & Back. I was managing  
2/1, 2/2, 2/9, 2/10 & 2/11 dated 17/9/12 to 19/9/12.

In 12954 train, at BRC station RPF & GRP staff arrest A/c coach attendant Mr. Romsankar Kori, their allegation on him that he was tried to ~~steal~~ <sup>put</sup> one lady passenger bag, who was sleeping seat no-39 in A/c coach, earlier this passenger upgraded by me at KOTA station from: B/9/33 (PNR-2236739613) to A/3/11. On request by lady. she went inside lower berth, I told her you can use this seat (A/1-39) till this seat not book by any passenger, if any passenger book this seat you have to shift your original seat. She ~~also~~ agree with me at this point. Passenger ticket was from KOTA to BET & EFT no - B-0267757.

Just before BRC station our train superintendent Mr. Manoj Tiwari asked by RPF staff and then they explain the situation.

All things were happened without my knowledge. I was on my TTE seat (A/1-5). They not intimate me about the situation. I come to know this situation just before BRE station when I going to check a ticket to the BRE passengers.

After BRC station, the lady passenger told me that she asked ~~for~~ ~~me~~ them to call me, they replied to the lady no need to call TTE. I ~~at~~ lady told me that how can check RPF staff with out uniform? They were ~~there~~ without uniform RPF staff. ~~All this thing~~ It is for your kind information. 1.4.11

Thanking you -

your faith fly

(Koushik for)  
19/9/17

O/C  
y  
19.9.17



Rajesh S. Kalyankar  
HMT/357  
03/1/18

BC7

Sub<sup>o</sup> EFT No. 632065

Rf 3

The above mentioned

EFT is not belong to me and  
it was not prepared by me.

This is for your information.

Thanking You,



(Rajesh Kalanker)

HJTF/37  
03/1/18

To, Acm (Tc)  
Bc7

Sub: Passenger detected by RPF

R/S

The charge against me is totally false. Actually the passenger who was charged TOT was travelling in group of 15-20 member and he was charged at MTJ not at RIM as said by RPF. When I was preparing the EFT they RPF asked for EFT no. I gave them the no. and now they are claiming that the said passenger was W.T., there was no role of RPF in recovery.

This is for your information  
Passenger detail EFTNO A0468139 dt 3-9-17  
Amit m32 PNR No. 2816443706 (Rajesh K.)  
B/q-42 & m35-B07





Scanned with CamScanner



16/10/20

Handing Over of Passenger  
Mangil Kumar Tarale  
Age 28 No. 43824908297

Vijaykann  
15/05/2018

Remu  
222  
Asi/RPA/RTM  
16/10/17





(170)

HOTE / BVT.

Date :- 11/01/2018.

To,  
A.C.M. (T.C.)  
BCT.

Respected Sir,

I was on duty on date 29/08/2017  
in 12952 Rajdhani Exp. Ex. HDLR - BCT. the  
said EFT No:- 632065: does not belong to  
me nor any without ticket passenger was  
found in the coaches I was manning from  
B/1 to B/4.

This is for your kind information.  
Please.

Saurabh

Sandesh V. Salunke  
HDTE/ BVI

(171) -2-

|                    |       |        |      |  |
|--------------------|-------|--------|------|--|
| William Antic      | HD TE | 4200/- | --"  |  |
| Yashpal Singh      | HD TE | 4200/- | --"  |  |
| Ziyauddin Khan     | HD TE | 4200/- | --"  |  |
| Manish Kumar Shahi | SR TE | 4200/- | --"  |  |
| Meghrajn G. Swamy  | SR TE | 4200/- | --"  |  |
| Vinod Kumar Tiwari | SR TE | 4200/- | --"  |  |
| R.S. Prajapati     | CTI   | 4600/- | 2017 |  |
| Amber Doiphode     | HD TE | 4200/- | --"  |  |
| S.R. Shukla        | HD TE | 4200/- | --"  |  |
| Dilip Rajbhar      | HD TE | 4200/- | --"  |  |
| Koushik Pal        | HD TE | 4200/- | --"  |  |
| Anand Kumar Singh  | HD TE | 4200/- | --"  |  |
| Dhru Kumar Singh   | HD TE | 4600/- | --"  |  |
| M.T. Khan          | HD TE | 4200/- | --"  |  |
| Ajay Kumar Dhuria  | HD TE | 4200/- | --"  |  |
| Rajiv R.           | HD TE | 4200/- | --"  |  |
| Naveen K. I.       | HD TE | 4200/- | --"  |  |
| Shivendra Sharma   | HD TE | 4200/- | --"  |  |
| Am Kumar           | SR TE | 4200/- | --"  |  |



2408560020210605(PB)HWR

| Sl. NO. | DESIG.                     | SCALE  | PERIOD SINCE WORKING IN RAJDHANI | ROTATION TRANSFER |
|---------|----------------------------|--------|----------------------------------|-------------------|
| 1       | Anil Chandrakant Hirve     | CTI    | 4600/-                           | 2016              |
| 2       | Hemant Ramchandra Khot     | CTI    | 4600/-                           | Yes               |
| 3       | K.D. Shukla                | CTI    | 4600/-                           | Yes               |
| 4       | Mahesh P. Lokegaonkar      | CTI    | 4600/-                           | Yes               |
| 5       | Mohan Haribhau Mulik       | CTI    | 4600/-                           | Yes               |
| 6       | Mohan Marappa Sakelu       | CTI    | 4600/-                           | Yes               |
| 7       | Naren Jayantilal Sonavaria | CTI    | 4600/-                           | Yes               |
| 8       | Rajeev K. Mansharamani     | CTI    | 4600/-                           | Yes               |
| 9       | Safram Janakiram Iyer      | CTI    | 4600/-                           | Yes               |
| 10      | Sanjay Shivram Bansode     | CTI    | 4600/-                           | Yes               |
| 11      | Shashikant Jha             | CTI    | 4600/-                           | Yes               |
| 12      | Shekhar R. Waingankar      | CTI    | 4600/-                           | Yes               |
| 13      | Vilas Dattaram Angane      | CTI    | 4600/-                           | Yes               |
| 14      | Vinayak S. Borwankar       | CTI    | 4600/-                           | Yes               |
| 15      | Wilbur Samson              | CTI    | 4600/-                           | Yes               |
| 16      | Vijay Kannan               | CTI    | 4600/-                           | Yes               |
| 17      | D K Yadav                  | CTI    | 4600/-                           | Yes               |
| 18      | Dinesh K. Dube             | Dy.CTI | 4200/-                           | Yes               |
| 19      | Haridasan K. Nambiar       | Dy.CTI | 4200/-                           | Yes               |
| 20      | Prabhu Dayal Verma         | Dy.CTI | 4600/-                           | Yes               |
| 21      | Santosh S. Sawant          | Dy.CTI | 4200/-                           | Yes               |
| 22      | Shivaji Gangaram Salunke   | Dy.CTI | 4200/-                           | Yes               |
| 23      | Subodh G. Mahajan          | Dy.CTI | 4600/-                           | Yes               |
| 24      | Sunil Baburao Bansode      | Dy.CTI | 4200/-                           | Yes               |
| 25      | Vijay Laxman Singh         | Dy.CTI | 4600/-                           | Yes               |
| 26      | Ankit Choudhary            | HD TE  | 4200/-                           | Yes               |
| 27      | Arvinder Singh             | HD TE  | 4200/-                           | Yes               |
| 28      | Hardeep Singh              | HD TE  | 4200/-                           | Yes               |
| 29      | Hitesh Dalpat Kosambi      | HD TE  | 4200/-                           | Yes               |
| 30      | Indramani Chauhan          | HD TE  | 4200/-                           | Yes               |
| 31      | Kaluram Meena              | HD TE  | 4200/-                           | Yes               |
| 32      | K. Surajkanta Singh        | HD TE  | 4200/-                           | Yes               |
| 33      | Mahesh Kumar Giri          | HD TE  | 4200/-                           | Yes               |
| 34      | Manoj Tiwari               | HD TE  | 4600/-                           | Yes               |
| 35      | Moirangthem Ingo Singh     | HD TE  | 4200/-                           | Yes               |
| 36      | Naresh Shankar Kalyankar   | HD TE  | 4200/-                           | Yes               |
| 37      | Neville V. Samuel          | HD TE  | 4200/-                           | Yes               |
| 38      | Nihad A.                   | HD TE  | 4200/-                           | Yes               |
| 39      | Pramendra K. Shrivastava   | HD TE  | 4200/-                           | Yes               |
| 40      | Prasad Wagle               | HD TE  | 4200/-                           | Yes               |
| 41      | Rajesh S. Kalyankar        | HD TE  | 4200/-                           | Yes               |
| 42      | Ramashankar Sharma         | HD TE  | 4200/-                           | Yes               |
| 43      | Ramdayal Kori              | HD TE  | 4600/-                           | Yes               |
| 44      | Rengraj Prabhu             | HD TE  | 4200/-                           | Yes               |
| 45      | Sandeep S. Pathare         | HD TE  | 4200/-                           | Yes               |
| 46      | Sandesh V. Salunke         | HD TE  | 4200/-                           | Yes               |
| 47      | Sandeep Chaudhary          | HD TE  | 4200/-                           | Yes               |
| 48      | Siju Paul                  | HD TE  | 4200/-                           | Yes               |
| 49      | Sunil Gajanan Pdamkar      | HD TE  | 4200/-                           | Yes               |
| 50      | Sunil Kumar Singh          | HD TE  | 4600/-                           | Yes               |
| 51      | Sunil Kr. Singh            | HD TE  | 4200/-                           | Yes               |
| 52      | Tatya Sopan Yadav          | HD TE  | 4200/-                           | Yes               |
| 53      | Uday G. Desai              | HD TE  | 4200/-                           | Yes               |
| 54      | Vipin Kumar Yadav          | HD TE  | 4200/-                           | Yes               |



(173)

- 3 -

(Ratlam)

passenger had tweeted to railway ministry of harassment by RPF personal.

xi) On 18-9-17, an incident of mobile theft was reported by one passenger travelling in Train No.12313 Sealdah Rajdhani Express on berth No.27 of coach no. b-5 which was subsequently recovered by RPF from Coach attendant (Coach No. B-5) namely Mr.Kamrul Sheikh before Kanpur. In this regard FIR was lodged at GRP Kanpur vide crime no.225/17 U/s 380, 411 IPC against coach attendant.

Train no. 12313 is Sealdah Rajdhani not manned by BCT division staff.

xii) On 18.09.2017, RPF escort party arrested an authorized passenger from Train no.12954 August Kranti Rajdhani Express with recovery of Rs.1140/- stolen from the pocket of co-passenger CRS/WR, between Kota-Ratlam. Arrested person namely Vinay Verma stated that he was allowed to travel by on duty TTE, Mr.Yashpal Singh on general ticket without paying penalty. In this regard a case was registered at GRP kota vide crime no.309/17 u/s 380.

On date 18.09.2017 Shri. Yashpal Singh TTE on duty in 12954 A K Raj Exp his version is that said passenger is some mentally disturbed person who boarded the train without his knowledge and since it was impossible to recover any railway dues from him escorting RPF registered a case against him. However, minor penalty charge-sheet (SF-11) is issued against the staff.

|       |                                                                                                                                                                                                                      |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| xiii) | On 19.09.2017, on duty train lighting staff namely Ramashankar (HQ/BCT) was apprehended with stolen trolley bag of passenger travelling in A-1 coach of Train No.12954 August Kranti Express in Kota-Ratlam section. |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

The incident mentioned is of 12954 Shri Kaushik Pal DyT.S. of 12954 stated that RPF personal deliberately asked the coach attendant to carry a trolley bag out of the coach and filmed it to show that the coach attendant was stealing the trolley bag articles.



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**Dy.CCM (G) - CCG**

Divisional Office  
Mumbai Central  
Mumbai - 400 008  
Date - 18/01/2018

**Sub:-** Travelling of unauthorised passengers in Rajdhani Express and reported cases of thefts in these trains.

**Ref:** - Your office letter no.C 549/57 Vol.VI dtd.28.12.2017.

\*\*\*\*\*

With reference to the letter quoted above, the information required in prescribed format regarding names of all ticket checking staff including TS who are manning Rajdhani Express along with the details of cases detected during the drive conducted by Security directorate in train no. 12951/52 and 12953/54 alongwith the remarks is enclosed herewith.

It is inferred from the statements of all the ticket checking staffs that in many instances, the ticket checking staff were deliberately targeted by the RPF staff. In many of the cases, handing over memo has been given to escorting RPF but those cases have been shown as if RPF staff has detected them, recovery made and termed it as irregularity detected on the part of ticket checking staff manning the train. Further, from the statements taken from ticket checking staff manning Rajdhani/August Kranti Express (copy enclosed) a conclusion can be drawn that RPF personnel are merely collecting EFTs. of checking staff to show unauthorised passengers detected by them and only on their intervention Railway dues was recovered to them in laurels and appreciation from their higher ups. Further all the staffs are insisting to conduct confronted enquiry so that genuineness of the charges levelled against them can be proved.

cl.: As above.

(Aarti Singh Parihar)  
SR.DCM – BCT



DRAFT



No.C549/57 VOL VI

**Date:** /01/2018.

**Additional Member (Commercial),  
Railway Board,  
New Delhi,**

**Sub:** - Travelling of unauthorized passengers in Rajdhani Express trains and reported cases of thefts in these trains..

Ref :- AM ( C ), Railway Board's letter No.2017/TG-V/14/1 dated 09/10/2017 /CP/16

\*\*\*\*\*

In order to keep check on illegal activities in Rajdhani trains, instructions have been issued to all ticket checking staff working in Rajdhani express trains to be more cautious while discharging duties. As desired, the requisite information regarding names of all ticket checking staff including TS who are manning 12951/52 & 12953/54 Rajdhani Express trains along with their scale and the period since when they are manning these trains as furnished by BCT Division is enclosed herewith and marked as Annexure "A". <sup>— as enclosed</sup> Further action taken report by BCT Division in the cases detected during the drive conducted by Security Directorate in Train No. 12951/52 & 12953/54 is enclosed as Annexure "B". — CP 144 to 142

It has also been brought out by BCT division that ticket checking staff were deliberately targeted by the RPF staff and ticket checking staff has insisted for confronted enquiry so that factual position can be brought out.

In view of the above, Board are kindly requested to review the matter accordingly.

Encl - as above.

( R. K. Lal )  
Principal Chief Commercial Manager



25

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No. 2010/TG-V/26/17

**The Principal Chief Commercial Managers,  
All Zonal Railways.**

New Delhi, dated 20.01.2018

**Sub: Redesigning of uniform for TS/TTEs on premium trains.**

Please refer to this office letter of even number dated 20.12.2017 wherein redesigning of uniform for TS/TTEs on premium trains with following specifications were advised.

- (i) White colour full sleeve Shirt.
- (ii) Grey colour Coat with golden ("Swarn") stripes on each of the sleeves for TS and two stripes for TTEs along with Indian Railway logo on the breast pocket.
- (iii) Grey colour pants.
- (iv) Grey colour waistcoat with logo on its breast pocket and golden piping on the two pockets.
- (v) A red colour tie with Indian Railway logo.

2. It is desired that a date for commencement for the supply of the new uniform may be communicated to this office in consultation with all concerned.

21m

(Shelly Srivastava)

**Director Passenger Marketing  
Railway Board**

~~My Cam / 9~~  
AS  
5/2

ACM/TC ask all the divisions about  
action taken. Jogithi  
7/2





**Rajkumar Lal** IRTS  
Principal Chief Commercial Manager

WESTERN RAILWAY

पत्रि चम रेलवे,  
चर्चगेट, मुंबई - 400 020.  
CHURCHGATE,  
MUMBAI - 400 020.  
Phone: 2206 3091(MTNL)  
Office : 22500 (Rly.)  
Fax : 2207 6545  
Date: 15/02/2018.

No.C549/57 VOL VI

**Additional Member (Commercial),  
Railway Board,  
New Delhi,**

**Sub:** - Travelling of unauthorized passengers in Rajdhani Express trains and reported cases of thefts in these trains.

**Ref :-** AM ( C ), Railway Board's letter No.2017/TG-V/14/1 dated 09/10/2017.

\*\*\*\*\*

In order to keep check on illegal activities in Rajdhani trains, instructions have been issued to all ticket checking staff working in Rajdhani express trains to be more cautious while discharging duties. As desired, the requisite information regarding names of all ticket checking staff including TS who are manning 12951/52 & 12953/54 Rajdhani Express trains along with their scale and the period since when they are manning these trains as furnished by BCT Division is enclosed herewith and marked as Annexure "A". Further action taken report by BCT Division in the cases detected during the drive conducted by Security Directorate in Train No. 12951/52 & 12953/54 is enclosed as Annexure "B".

It has also been brought out by BCT division that ticket checking staff were deliberately targeted by the RPF staff and ticket checking staff has insisted for confronted enquiry so that factual position can be brought out.

In view of the above, Board are kindly requested to review the matter accordingly.

Encl. As above  
रेलवे / WESTERN RLY.  
न कार्यालय, चर्चगेट  
arters Office, Churchgate

5 FEB 2018

के लिए प्राप्त  
ed for Dec

( R. K. Lal

Principal Chief Commercial Manager



(129)  
**WESTERN RAILWAY**

(6)  
C 549/17/17/Instructions

Divisional Office  
Mumbai Central  
Mumbai - 400 008  
Date - 08/02/2018

Dy. CCM (G) - CCG

**Sub:** - Redesigning of uniform for TS /TTE on premium Trains.

**Ref.** 1. ACM-G-CCG's letter No. C549/57(L), dtd. 28.12.2017. - CP129  
2. This office letter of even no. C 438/4/TS/uniform/2017 dt. 03/01/2018. - CP130 - Reply at CP130  
3. ACM-TC-CCG vide its letter No. C549/57 dated 11-12/01/2018. - CP138.

\*\*\*\*\*

With reference to above, it is to apprise you that board has prescribed uniform for gents staff working in premium trains. However, no such guidelines exist for ladies staff. Ladies staff is deputed to work in train no.12009/10 Shatabdi express, but there is no prescribed uniform.

You are request to advice uniform for such ladies staff working in premium trains.

(Aarti Singh Parihar)  
Sr. DCM-BCT

240856001202/CCM(CB/PS)/WR

BY FAX

WESTERN RAILWAY

No.C549/57

Sr.DCM - BCT / BRC / ADI / RTM / RJT  
DCM - BVPHeadquarter Office,  
Churchgate, Mumbai-20

Dt. 13/01/2018

**Sub: - Dress allowance – Implementation of the seventh  
Central pay commission**

- Ref :-** 1) Rly. Board's ltr no. PC – VII /2017/1/7/5/7 dt. 03.10.2017 —CP149  
 2) Director, Passenger Marketing – Rly. Board's letter No. 2010/ TGV / 26 / 17 dt.20.12.2017 —CP126 —CP129  
 3) This office's letter of even No. dt. 28.12.2017 / 11.01.18 —CP138  
 4) Joint Secy. to Ministry of Finance's Office Memorandum No.19051/1/2017 E-IV dt. 02.08.2017 —CP137  
 5) Sr DCM / BCT's letter No. C 438/4/TS/ Uniforms/ 2017 dt. 03.01.2018 —CP130  
 6) Sr DCM – ADI's letter No. C 549/1/Vol. VII dt. 01.01.2018 —CP140

\*\*\*\*\*

In accordance with the Rly. Board's directives vide letter dt. 20.12.2017 referred to under item No. 2 above, BCT and ADI divisions were instructed that uniforms be purchased by ticket checking staff concerned i.e. TS / TTEs of premium trains as prescribed by the Board subject to the maximum limit of Rs. 5000/- as per para 5 of Office memorandum issued by Ministry of Finance quoted under reference at Sr No. 3 above while ensuring the uniformity in quality of uniform.

In this connection, a copy of Board's recent directives issued on the recommendations of the VII Pay Commission in regards to Dress Allowances is enclosed herewith for kind information & necessary action.

Kindly ensure rigid compliance of the above.

This disposes of the references received in this regard from BCT and ADI divisions.

Encl – as above.

(Brejesh D. Maurea)  
ACM (TC)  
For Chief Commercial Manager



BY FAR

182

**Dt. 19/01/2018**

25/2/18.

No. C549/57

Sr.DCM - BCT / BRC / ADI / RTM / RJT  
DCM - BVP

**Sub: - Dress allowance – Implementation of the seventh Central pay commission**

**Ref :-1)Rly. Board's File no. PC – VII /2017/1/7/5/7 dt. 03.10.2017**

2) Director, Passenger Marketing – Rly. Board's letter No.

2010/TGV/26/17 dt.20.12.2017 & 30.01.2018 - upi 78

3) This office's letter of even No. dt. 28.12.2017 - 4/29

4) Joint Secy. to Ministry of Finance's Office Memorandum  
No.19051/1/2017 E-IV dt. 02.08.2017 - 98137

5) Sr DCM / BCT's letter No. C 438/4/TS/ Uniforms/ 2017  
dt. 03.01.2018 - 4130

6) Sr DCM – ADI's letter No. C 549/1/Vol. VII dt. 01.01.2018-49140

\*\*\*\*\*

In accordance with the Rly. Board's directives vide letter dt. 20.12.2017 referred to under item No. 2 above, BCT and ADI divisions were instructed that uniforms be purchased by ticket checking staff concerned i.e. TS / TTEs of premium trains as prescribed by the Board subject to the maximum limit of Rs. 5000/- as per para 5 of Office memorandum issued by Ministry of Finance quoted under reference at Sr No. 3 above while ensuring the uniformity in quality of uniform.

In this connection, a copy of Board's recent directives issued on the recommendations of the VII Pay Commission in regards to Dress Allowances is enclosed herewith for kind information & necessary action.

Kindly ensure rigid compliance of the above & BCT/ADI divisions may kindly convey the date of commencement for the supply of the new uniform to this office for the appraisal of Board.

This disposes of the references received in this regard from BCT and ADI divisions.

Encl – as above.

(Brejesh D. Maurea)  
ACM (TC)

**For Chief Commercial Manager**

1616  
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15/2

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183

### Shatabdi Trains covered under Project Swarna

| S. No. | Railways - | Train No. | From        | To             |
|--------|------------|-----------|-------------|----------------|
| 1      | CR         | 12025/26  | Pune        | Secundrabad    |
| 2      | ECOR       | 12277/78  | Howrah      | Puri           |
| 3      | ER         | 12019/20  | Howrah      | Ranchi         |
| 4      | NCR        | 12033/34  | Kanpur      | New Delhi      |
| 5      | NFR        | 12041/42  | Howrah      | New Jalpaiguri |
| 6      | NFR        | 12085/86  | Guwahati    | Dibrugarh/     |
|        |            | 12087/88  |             | Naharlagun     |
| 7      | NR         | 12039/40  | New Delhi   | Kathgodam      |
| 8      | NR         | 12045/46  | New Delhi   | Chandigarh     |
| 9      | NR         | 12047/48  | New Delhi   | Firozpur       |
| 10     | NR         | 12049/50  | New Delhi   | Agra           |
| 11     | NWR        | 12035/36  | Jaipur      | Agra           |
| 12     | SR         | 12007/08  | Chennai     | Mysore         |
| 13     | SR         | 12243/44  | Chennai     | Coimbatore     |
| 14     | SWR        | 12027/28  | Bangalore   | Chennai        |
| 15     | WR         | 12009/10  | Mumbai(BCT) | Ahmedabad      |



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**Rajdhani Trains covered under Project Swarna**

| S. No. | Railways | Train No.  | From           | To           |
|--------|----------|------------|----------------|--------------|
| 1      | ECoR     | 22811/12   | Bhubaneswar    | New Delhi    |
| 2      | ECoR     | 22823/24   | Bhubaneswar    | New Delhi    |
| 3      | ECR      | 12309/10   | Rajendra Nagar | New Delhi    |
| 4      | ER       | 12301/02   | Howrah         | New Delhi    |
| 5      | ER       | 12305/06   | Howrah         | New Delhi    |
| 6      | ER       | 12313/14   | Sealdah        | New Delhi    |
| 7      | NR       | 12439/40   | Ranchi         | New Delhi    |
| 8      | NR       | 12441/42   | New Delhi      | Bilaspur     |
| 9      | NR       | 12453/54   | New Delhi      | Ranchi       |
| 10     | SWR      | 22691/92   | Bangalore      | H.Nizamuddin |
| 11     | SWR      | 22693/94   | Nizamuddin     | Bangalore    |
| 12     | WR       | 12951/52 ✓ | Mumbai (BCT)   | New Delhi    |
| 13     | WR       | 12953/54 ✓ | Mumbai (BCT)   | H.Nizamuddin |
| 14     | WR       | 12957/58 ✓ | Ahmedabad      | New Delhi    |

Government of India (Bharat Sarkar)  
Ministry of Railways (Rail Mantralaya)  
(Railway Board)

**No.2010/TG-V/26/17**

New Delhi, dated.08.02.2018

**The Principal Chief Commercial Managers,  
Central Railway, Mumbai.  
Eastern Railway, Kolkata.  
East Central Railway, Hajipur.  
East Coast Railway, Bhubneshwar.  
Northern Railway, New Delhi.  
Northeast Frontier Railway, Guwahati.  
North Western Railway, Jaipur.  
Southern Railway, Chennai.  
South Western Railway, Hubli.  
Western Railway, Mumbai.**

**Sub: Redesigning of uniform for TS/TTEs on premium trains.**

Please refer to this office letter of even number dated 20.12.2017 wherein redesigning of uniform for TS/TTEs on premium trains with following specifications were advised in the I phase to be provided for trains included under "Project Swarn" (list enclosed).

- (i) White colour full sleeve Shirt.
- (ii) Grey colour Coat with golden ("Swarn") stripes on each of the sleeves for TS and two stripes for TTEs along with Indian Railway logo on the breast pocket.
- (iii) Grey colour pants.
- (iv) Grey colour waistcoat with logo on its breast pocket and golden piping on the two pockets.
- (v) A red colour tie with Indian Railway logo.

2. It is desired that the current status on this account along with the date from which the new uniform will be provided may be furnished to this office at the earliest.

(Shelly Srivastava)  
Passenger Marketing  
Railway Board



|            |            |        |
|------------|------------|--------|
| CCM(FM)    | CCM(PM)    | CCO    |
| Dy.CCM(FM) | Dy.CCM(PM) | Dy.CCO |



BY FAXWESTERN RAILWAYHeadquarter Office,  
Churchgate, Mumbai-20

No.C549/57

Dt. 16/02/2018

Sr. DCM – BCT/ ADI

**Sub: - Redesigning of uniform for TS / TTEs on premium trains.**

Ref :-1) Director, Passenger Marketing – Rly. Board's letter No. 2010/ TGV / 26 / 17 dt.20.12.2017 & 30.01.2018 & 08.02.2018  
 2) This office's letter of even No. dt. 28.12.2017 & 19.01.2018

\*\*\*\*\*

In continuation to this office's letter under reference a copy of Board's letter on the subject dt. 08.02.2018 intimating that train No. 12951/52, 12953/54, 12957/58 and train No. 12009/10 are covered up under the "Project Swarn" in Phase I is enclosed herewith for kind information & necessary action.

As desired by Board BCT/ADI divisions may kindly convey the date of commencement for the supply of the new uniform to ticket checking staff to this office for the appraisal of Board.

Encl – as above.

*Anand Lokde*  
 16/2/18  
 (ANAND LOKDE)  
 ACM (G)

For Chief Commercial Manager

2408560022023/COM(EN)/PS/HQ/WR

188

**Dt. 16/02/2018**

**The Director,  
Passenger Marketing,  
Railway Board,  
New Delhi.**

**Sub:** - Redesigning of uniform for TS / TTEs on premium trains.

Ref :-1) Director, Passenger Marketing - Rly. Board's letter No. 2212/TCM/2001

2010/TGV/26/17 dt.20.12.2017 & 30.01.2018 & 08.02.2018

2)Sr. DCM-BCT's letter No C549/17/17/Instructions. dt. 08.02.2018 -CP/201

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In connection with Board's letter under reference it is advised that lady ticket checking staff is also being deployed in train No. 12009/10 Shatabdi Express from Mumbai to Ahmedabad to man the reserved coaches by Mumbai division over this Railway. However, uniform for lady ticket checking staff is not prescribed by the Board in above quoted letter.

In view of the above, Board is requested to kindly issue necessary guidelines in this regard so as to process the matter further.

(Alok Sharma)

**For Chief Commercial Manager(CTG & PS)**

92

$$\begin{array}{r} 1130 \\ \underline{2} \\ 1912 \end{array}$$

पश्चिम रेलवे / WESTERN RLY.  
प्रधान कार्यालय, चर्चगेट  
Head Quarters Office, Churchgate  
19 FEB 2018  
प्रेषण के लिए प्राप्त  
Received for Despatch

C1-Sy.Dm- Bcr for information with reference to their letter NO. C549/17/17/  
instructions dated 08/02/2018



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To,  
THE DRM [E]  
BRC.

FROM:CTI BRC

DT:11/12/2017

Sub: Allowance for uniform for ticket checking TFC/COMM dept.

Respected Sir,

In reference to above caption subject requisition for uniform allowance is placed herewith in prescribed format as desired.

| Sr. | Name of staff | Design | PF. NO. OF STAFF | Date of supply |
|-----|---------------|--------|------------------|----------------|
| 1.  |               |        |                  |                |
| 2.  |               |        |                  |                |
| 3.  |               |        |                  |                |
| 4.  |               |        |                  |                |
| 5.  |               |        |                  |                |
| 6.  |               |        |                  |                |
| 7.  |               |        |                  |                |
| 8.  |               |        |                  |                |
| 9.  |               |        |                  |                |
| 10. |               |        |                  |                |
| 11. |               |        |                  |                |
| 12. |               |        |                  |                |
| 13. |               |        |                  |                |
| 14. |               |        |                  |                |
| 15. |               |        |                  |                |
| 16. |               |        |                  |                |
| 17. |               |        |                  |                |
| 18. |               |        |                  |                |
| 19. |               |        |                  |                |
| 20. |               |        |                  |                |

SUB:- Allowance for uniform for ticket checking TFC/COMM dept.

In reference to above caption subject requisition for uniform allowance is placed herewith in prescribed format as desired.

| Sr. No. | STAFF NAME     | DESIGN | PF NO.OF SAFF | SUPPLY OF DATE |
|---------|----------------|--------|---------------|----------------|
| 1       | P.T.CHAUHAN    | CTI    | 14448063      | 2014           |
| 2       | M.D.THAKAR     | CTI    | 14465978      | 2014           |
| 3       | YOGESH MODI    | CTI    | 14361528      | 2014           |
| 4       | B.L.SHARMA     | CTI    | 13440585      | 2014           |
| 5       | K.N.SHUKLA     | CTI    | 17992333      | 2017           |
| 6       | A.K.PANERI     | CTI    | 18080510      | 2017           |
| 7       | SAJI PHILIP    | DY CTI | 17329413      | 2014           |
| 8       | SANJAY SHARMA  | DY CTI | 13634860      | 2014           |
| 9       | HIMANSHU VASHI | DY CTI | 14628971      | 2014           |
| 10      | P.K.JHA        | DY CTI | 14628790      | 2014           |
| 11      | S.R.KSHATRIYA  | DY CTI | 14630928      | 2014           |
| 12      | V.G.MALGI      | DY CTI | 13650877      | 2014           |
| 13      | S.N.VASAVA     | DY CTI | 13669618      | 2014           |
| 14      | U.S.MANI       | DY CTI | 13643034      | 2014           |
| 15      | R.K.GIRI       | DY CTI | 13666538      | 2014           |
| 16      | B.S.BHANDARI   | DY CTI | 13650804      | 2014           |
| 17      | BHAVESH PATEL  | DY CTI | 14630965      | 2017           |
| 18      | S.i. SHRIAMLI  | DY CTI | 13643034      | 2017           |
| 19      | R.K.MEENA      | DY CTI | 29420556      | 2017           |
| 20      | G.M.ASHTEKAR   | DY CTI | 13650804      | 2017           |

Kindly acknowledge the same.



(191)

(28)

GOVERNMENT OF INDIA (भारत सरकार)  
MINISTRY OF RAILWAYS (रेल मंत्रालय)  
(RAILWAY BOARD)

No.2014/TG-V/5/1

New Delhi, dated 07.03.2018

The Principal Chief Commercial Managers,  
All Zonal Railways.

(Addendum to Commercial Circular No. 24 of 2014) — CP112

**Sub: Ticket Checking by TTE Squad of Zonal Railways in Rajdhani, Duroto, Premium and Sampark Kranti Express within Zonal jurisdiction.**

Vide Commercial Circular No. 24 of 2014 referred above instructions were issued regarding conducting of checks in Premium Trains like Duroto Express trains and Rajdhani/August Kranti Rajdhani Express trains by Zonal ticket checking squads.

2. On request from Zonal Railway for allowing divisional squads to conduct surprise checks in Premium trains like Rajdhani, Shatabdi & Duroto Express Trains, the matter has been examined and it has been decided that the Central Ticket Checking (CTC) Squad of Ministry of Railways and Anti Fraud Squad of the Zonal Railways which is manning the Rajdhani, Shatabdi & Duroto Express trains on end to end basis can conduct surprise checks on these trains. Other Zonal/Divisional squads are not required to check such trains.

2/11/18  
(Shelly Srivastava)

Director Passenger Marketing  
Railway Board



|         |         |     |
|---------|---------|-----|
| CCM(FM) | CCM(PM) | CCO |
|---------|---------|-----|

(192)  
GOVERNMENT OF INDIA (भारत सरकार)  
MINISTRY OF RAILWAYS (रेल मंत्रालय)  
(RAILWAY BOARD)

No.2014/TG-V/5/1

New Delhi, dated 07.03.2018

The Principal Chief Commercial Managers,  
All Zonal Railways.

(Addendum to Commercial Circular No. 24 of 2014) — CP 112

Sub: Ticket Checking by TTE Squad of Zonal Railways in  
Rajdhani, Duronto, Premium and Sampark Kranti Express  
within Zonal jurisdiction.

Vide Commercial Circular No. 24 of 2014 referred above instructions were issued regarding conducting of checks in Premium Trains like Duronto Express trains and Rajdhani/August Kranti Rajdhani Express trains by Zonal ticket checking squads.

2. On request from Zonal Railway for allowing divisional squads to conduct surprise checks in Premium trains like Rajdhani, Shatabdi & Duronto Express Trains, the matter has been examined and it has been decided that the Central Ticket Checking (CTC) Squad of Ministry of Railways and Anti Fraud Squad of the Zonal Railways which is manning the Rajdhani, Shatabdi & Duronto Express trains on end to end basis can conduct surprise checks on these trains. Other Zonal/Divisional squads are not required to check such trains.

(Shelly Srivastava)

Director Passenger Marketing  
Railway Board



|              |         |         |     |
|--------------|---------|---------|-----|
| CCM(Cg & PS) | CCM(FM) | CCM(PM) | CCO |
|--------------|---------|---------|-----|



WESTERN RAILWAY

No.C 549/57 Vol.VI

Headquarter Office,  
Churchgate,Mumbai-20Sr.DCMs-BCT/ BRC/ ADI/RTM/RJT  
DCM-BVP

Dt: 27-03-2018

Sub: Ticket Checking by TTE squad of Zonal Railways in Rajdhani,  
Duranto, Premium & Sampark Kranti Express with zonal  
Jurisdiction (Addendum to Commercial Circular No.24 of 2014)

Ref: Railway Board's letter No.2014/TG-V/5/1  
dated 09.03.2018. —CP192

\*\*\*\*\*

Please find enclosed herewith a copy of Railway Board's letter under  
reference for information and taking necessary action.

As per Railway Board's letter under reference, the matter has been  
examined and it has been decided that the Central Ticket Checking (CTC) Squad of  
Ministry of Railway and Anti Fraud Squad of the Zonal Railways which is manning  
the Rajdhani, Shatabdi, Duronto Express trains on end to end basis can conduct  
surprise checks on these trains. Other Zonal/Divisional Squads are not required to  
check such trains.

In view of the above, necessary instructions may please be issued to all  
concerned and ensure compliance.

Encl: As above.

(CP192/CP112)

Jagriti  
(Jagriti Singla)  
Dy.CCM (G)

C/- CTI-FS-CCG for information and necessary action please

C/-C 549/0/Policy file.



PCCM - CCG

**SUB: Manning of Shatabdi Express trains by ladies ticket Checking staff.****REF: 1) ACM (P&TC)-CCG's letter no. C 549/57 Vol.IV, dtd. 18/22.11.2004. — CP24****2) Dy.CCM (G)-CCG's letter no. C 549/57 Vol.V, dtd. 14.01.2011. — CP24**

\*\*\*\*\*

Division has introduced ladies ticket checking staff for manning all coaches of Shatabdi Express Train as a pilot project since 8<sup>th</sup> March, 2018 i.e. International Women's day. Previously, vide the letter referred above, the power was exercised for selecting 16 ladies ticket checking staff to man only two coaches of the said train. Now, all ladies ticket checking staff fulfilling the eligibility criteria have been deputed in all coaches of Shatabdi Express. However, as there is inertia and family issues when proposal was kept before ladies TTEs, they expressed that working once in a week will be manageable to them instead of 3 trips in week. For this, 29 ladies staff will not be sufficient to rotate the roster.

In vogue of the concept of Women Empowerment, ladies ticket checking staffs have been introduced to man all the coaches in Shatabdi. However, the present strength of 29 ladies staff is not sufficient as the train runs six days in a week and 6 ladies staff are required per day to man the train. Thus, overall 36 ladies staff plus the provision for RG and LG is also required to be done.

As this is an important and unique project exception in criteria of length of service will not only bring young ladies onboard but also give motivation to staff to come forward for working in Mail/Express trains also.

In view of above, it is requested to give exemption for selecting the ladies staff in terms of no. of years of service in ticket checking as even ticket examiners (TEs) can also be utilised, other criteria (DAR/Vigilance/B&C clearance and educational qualification) remaining as it is so that all the ladies staff can be utilised to man all the coaches of Shatabdi trains once in a week.

|               |            |            |        |
|---------------|------------|------------|--------|
| CCM(Ctg & PS) | CCM(FM)    | CCM(PM)    | CCO    |
| Dy. CCM(G)    | Dy.CCM(FM) | Dy.CCM(PM) | Dy.CCO |
| Dy. CCM(Ctg)  |            |            |        |

(Aarti Singh Parihar)  
Sr.DCM - BCT

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**WESTERN RAILWAY**Headquarter Office,  
Churchgate, Mumbai-20

Dt. 25/04/2018.

No.C549/57 Vol.VI

Sr.DCM- BCT

**Sub: -** Manning of Shatabdi Express trains by Lady Ticket Checking staff.**Ref.:-** Sr. DCM-BCT's letter No. C 549/16/11/Policy dated 13/08/2018. - CP194

\*\*\*\*\*

Apropos your office letter, it is advised that eligibility criteria for selection of Ticket Checking staff for Rajdhani-Shatabdi type trains as advised by Board is to be followed.

The request for relaxation in service for lady staff is not permitted as per Board's guidelines.

*Jagriti*  
(Jagriti Singla)  
Dy.CCM(G)



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THE GENERAL MANAGER (OPTG.)

**MUMBAI**

CPTM/ WR/MUMBAI

Q.2018/CHG/16/WR/37 (.) CONNECT MINUTES OF IRTTC MEETING HELD AT MUMBAI ON 22.02.2018 TO 24.02.2018 REGARDING EXTENSION OF 12267/12268 MUMBAI CENTRAL-AHMEDABAD DURANTO EXPRESS UPTO RAJKOT(.) MINISTRY OF RAILWAYS APPROVES EXTENSION OF 12267/12268 MUMBAI CENTRAL-AHMEDABAD DURANTO EXPRESS UPTO RAJKOT AS DETAILED BELOW(.)

| 12267 MUMBAI<br>CENTRAL-RAJKOT<br>DURANTO EXPRESS |                     |     | STATION        | 12268 RAJKOT-<br>MUMBAI CENTRAL<br>DURANTO EXPRESS |                     |                     |
|---------------------------------------------------|---------------------|-----|----------------|----------------------------------------------------|---------------------|---------------------|
| EXISTING<br>TIMINGS                               | APPROVED<br>TIMINGS | ↓   |                | ↑                                                  | APPROVED<br>TIMINGS | EXISTING<br>TIMINGS |
| 23.25                                             | 23.25<br>(DAILY)    | D   | MUMBAI CENTRAL | A                                                  | 06.00               | 06.00               |
| 05.55                                             | 05.55/06.15         | A/D | AHMEDABAD      | A/D                                                | 23.20/23.40         | 23.40               |
| --                                                | 08.34/08.42         | A/D | SURENDRANAGAR  | A/D                                                | 20.18/20.20         | --                  |
| --                                                | 10.55               | A   | RAJKOT         | D                                                  | 19.05<br>(DAILY)    | --                  |

STOPPAGES ON EXTENDED PORTION: SURENDRANAGAR

**PRIMARY MAINTENANCE: MUMBAI CENTRAL**

GIVE WIDE PUBLICITY(.) ENSURE COMPLIANCE AND REPORT (.)MATTER MOST  
GENT (.)

KUMAR/RAILWAYS(.)



240856001202/CCM(PS)/HWR

BCT-ADI-BCT = Electric  
ADI-RJT-ADI = Diesel

Guard :- BCT - ADI-BCT = No change  
ADI-RJT-ADI = RJT

Commercial stoppages on extended portion:- Surendranagar.

Note- 12267(BCT-ADI) Duronto leaving BCT on 26/5/2018 will be issued MMCT to Rajkot & back, and will run as per its schedule up to ADI. On arrival at ADI on 27/05/2018, the empty rake of the train shall be moved to RJT coaches in locked condition, for inaugural run of 12268 (RJT-MMCT) Duronto Rajkot at 19.05 hrs on 27/05/2018. BPC may be issued accordingly.

CCM(PM) is requested to feed the timings in the PRS.  
CPRO-CCG is requested to Publicize the timings in various media.  
All concerned to note and act accordingly.

|                                        |         |      |         |             |            |      |        |                  |
|----------------------------------------|---------|------|---------|-------------|------------|------|--------|------------------|
| Secy. to GM for GM's kind information. |         |      |         |             |            |      |        |                  |
| AGM                                    | PCOM    | PCCM | PCME    | PCE         | CAO(O)     | PCEE | FA&CAO | PCSTE            |
| CCM(PM)                                | CCM(FM) |      | CCM(PS) |             | CCO        |      | DGM(G) |                  |
| CTPM                                   | CPTM    | CFTM | CWE     | CRSE<br>(C) | CRSE (F&O) |      | CELE   | CMPE<br>(Diesel) |
| Dy.CCM(PM)                             |         |      | DBM     |             | DG-(Audit) |      |        | CLI(Mech)        |
| CTNL (E)- CCG.                         |         |      |         |             |            |      |        |                  |



24085601020023/COM(EN)/PS/HQ/WR

No.T.425/3/19/3 (48/2017)

Headquarters Office,  
Churchgate/Mumbai-20  
Date:-25/05/2018

Date:-25/05/2018

SR DOM SR DCM SR DME SR DEN SR DEE SR DSTE CTNL SS RJT ADI SUNR  
C/- DRMs - BCT BRC ADI RTM RJT BVC CTNL ARM BL GIM MSH PZTC UDZ SAO (WR)-AII  
C/- PCOM CPTM PCCM All Zonal Railways Adv.(CHG)NDRB & ED(C&IS) NDRB  
C/- CCM(PRS) CSTM HWH SC NDLS CHENNAI  
C/- GGM IRCTC CSMT

Sub:- Extension of 12267/12268 Mumbai Central - Ahmedabad Duronto  
Express up to Rajkot.  
Ref:- Railway Board's letter dated 12.12.2017.

Ref:- Railway Board's message No. 2018/CHG/16/WR/37 dt. 21/05/2018

Ministry of Railways have approved extension of 12267/12268 Mumbai Central - Ahmedabad Duronto Express up to Rajkot with halt at Surendranagar w.e.f. 27/05/2018

Tentative timings may be as under:-

| 12267 MMCT-RJT<br>Durgam Chattri Exp. (Daily) |                  | Station        | 12268 RJT- MMCT<br>Durgam Chattri Exp. (Daily) |                  |
|-----------------------------------------------|------------------|----------------|------------------------------------------------|------------------|
| Existing Timings                              | Approved Timings |                | Approved Timings                               | Existing Timings |
| 23:25                                         | Dep. 23.25       | Mumbai Central | Arr. 06.00                                     | 06:00            |
| 05:55                                         | 05.55/06.15 (PC) | Ahmedabad      | 23.20/23.40 (PC)                               | 23:40            |
| ...                                           | Pass/07.40       | VGDC           | Pass/22.05                                     | ...              |
| ...                                           | 08:34/08:44      | Surendranagar  | 20:50/21.00                                    | ...              |
| ...                                           | Arr. 10.55       | Rajkot         | Dep. 19:05                                     | ...              |
| ...                                           | 737              | Distance       | 737                                            | ...              |
| ...                                           | 11.30*           | TOR            | 10.55*                                         | ...              |
| ...                                           | 64.09 kmph       | Ave. Speed     | 67.51 kmph                                     | ...              |

Consequent to above extension, Primary maintenance of 12267/12268 Mumbai Central - Ahmedabad Duronto Express will be shifted from Ahmedabad to Mumbai Central.

Composition:- Existing composition (WRRMDAC-1, WACCNH-6, WACCN-5, WACCW-3, WFAC-1, WLRRM-1=17 Coaches)

Sectional Speed of 12267/12268 as per PCE's sanction letter No W636/16/7/15  
Duronto(W3) dt 24/05/2018:-

BCT-ADI- BCT = Existing

ADI - VG - ADI = 110Kmph

VG - RJT - VG = 110Kmph

Primary Maintenance:- BCT (With RBPC)

Terminating examination:- = RJT



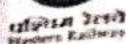


CP200  
manning  
instruct  
of an  
1267168  
mmct-  
RJT-  
mmct

Scanned with CamScanner

201

### CHARGE PASSBOOK



Electronic Data Receipt & Dispatch System

Unit  
Department

Headquarter  
Commercial

### Letters Sent

**Letters Sent**

☒ Read
 ☐ Unread
 ☒ All

Case Type

| Sno. | Type | Letter No | Dated | Subject |
|------|------|-----------|-------|---------|
|------|------|-----------|-------|---------|

General C 25-  
549/10/M5 May-  
2018

Manning of train No. 12267/68 BCT - RJT - BCT  
Duronto Express by BCT div staff

Files Receiver

Dispatch  
Date

25 May 18

Rajkot Division-Commercial  
(Recpt Disp)  
Mumbai Division-Commercial  
(ACM/TC)  
Mumbai Division-  
Commercial (Recpt Disp)  
Chennai 23.08.2018 17:18:38  
Vadodara Division-  
Commercial (Recpt Disp)  
Chennai 23.08.2018 17:24:19  
Mumbai Division-Commercial  
(DC/TC)  
Mumbai Division-Commercial  
(CM/CONTROL)  
Ahmedabad Division-  
Commercial (Recpt Disp)