(भारत सारकार) (GOVERNMENT OF INDIA)
(रेल मंत्रालय) (MINISTRY OF RAILWAYS)
(रेलवे बोर्ड RAILWAY BOARD)

No.TCII/2080/93 New Delhi, dated 24.06.2019

Principal Chief Commercial Managers
All zonal Railways

Sub: Transportation of Dogs in First AC and First Class Compartments – regarding

In partial modification of Rule No. 403(1) of IRCA Coaching Tariff Part-1 (Vol.III), it has been decided that maximum one dog per passenger on the same Passenger Name Record (PNR) shall be carried in AC First Class and First Class Compartments only, subject to the condition that the whole compartment/coupe (2 berths or 4 berths) is booked by the passenger or the group of passengers for his/her/their exclusive use. Other provisions of this Rule No. 403(1) shall remain unchanged.

2. These instructions will be effective with immediate effect.
3. This issues with the concurrence of Finance Directorate of the Ministry of Railways.
4. Necessary instructions may be issued to all concerned immediately.
5. The receipt of this letter may be acknowledged.

24/6/19

(Mudit Chandra)
Director Freight Marketing
Railway Board

No.TC-II/2080/93 New Delhi, dated 24.06.2019

Copy forwarded to:-

1. The Dy. Comptroller & Auditor General of India (Railways), Room No. 224, Rail Bhavan, New Delhi.
2. The Principal Financial Advisors, All Indian Railways.
3. The Principal Directors of Audit, All Indian Railways.

24.6.19

for Financial Commissioner/Railways

PC3 Rai-Animal msg1.doc

--2/-

FREIGHT MARKETING CIRCULAR NO. 20 OF 2026

भारत सरकार GOVERNMENT OF INDIA
रेल मं
ालय MINISTRY OF RAILWAYS
(रेलवेबोड RAILWAY BOARD)
*****

No. TC-II/2080/2021/dog-cat-Part(1) (e- 3364778) New Delhi, dt: As signed

The Principal Chief Commercial Managers,
All Zonal Railways.

Sub: Revision of provisions regarding booking of dogs in dog boxes.

*****

In order to ensure the safe and comfortable transportation of dog in dog box it has been decided to amend the existing provisions relating to the booking of dogs in dog box. Accordingly, the following amendment to Para 1008(b) of the Indian Railway Commercial Manual (IRCM) is hereby communicated:

| | Extant provision of IRCM 1008 (b) | Amended provision |
|---|---|---|
| 1. | Dogs must be accommodated in separate dogboxes, wherever possible. When two or moredogs have necessarily to be accommodated inone dog box, they must be chained, as far apartfrom one another as is possible to prevent themfrom fighting. A large dog which cannot beaccommodated in the dog box, must be bookedin a special vehicle at the rates and conditionsapplicable to horses as laid down in the I. R. C. A.Coaching Tariff. | Only one dog per dog boxshall be allowed to be booked and permitted to be transported. A large dog which cannot be accommodated in the dog box, must be booked in a special vehicle if any. |

Necessary instructions may be issued to all concerned accordingly.

(Rohit Kumar)
Joint Director Passenger Marketing
Railway Board

No. TC-II/2080/2021/dog-cat-Part(1) (e- 3364778) New Delhi, dt: As signed

Copy forwarded for information & necessary action to:
1. CEO & CRB, M(O&BD), Member Finance, Railway Board for information. 2. EDPG/MR, OSD/MR,

OSD/MoSR(S), Office of MoSR(R) for information. 3. PED/Vig, PED/A, EDTC(R), EDFC, EDIP Railway Board for information. 4.MD, Centre for Railway Information System (CRIS), Chanakyapuri, near National Rail Museum, New Delhi for necessary Software changes.
5. MD, IRCTC, 11th Floor, Statesmans House, B-148, Barakhambha Road, New Delhi-110 001.
6. Managing Director, Konkan Railway Corporation Ltd, Belapur Bhavan, Plot no. 6, Sector 11, CBD Belapur, Navi Mumbai- 400 014.
7. General Secretary, IRCA, Chelmsford Road, New Delhi for issue of necessary correction slips to Coaching Tariff.
8. TC(FM) for co-ordination of changes in IRCM.

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No. TC-II/2080/2021/Dog-cat-Part (1) (3364778) NDLS, Dt. 28.04.2023

GGM/IT2/IRCTC,
Barakhambha Road,
New Delhi

GM/PRS & NGeT/CRIS
Chanakyapuri/New Delhi

GM/PMS/CRIS
Chanakyapuri/New Delhi

Sub: Implementation of online booking of Dog and Cat when transported in 1st AC/1st Class.
REF:1. This office letter of even no. dated 05.04.2022.
2. IRCTC letter no. dated 2022/IRCTC/D&C Booking/Railway Board dated 20.06.2022
3. CRIS letter no. 2022/CRIS/NDLS-HQ/NGeT/PROJECT0012/Pt-1 dated 06.07.2022
4. This office letter of even no. dated 20.10.2022
5. Minutes of the meeting held on 21.04.2023.

Please find enclosed herewith minutes of meeting on implementation of online booking of Dog and Cat when transported in 1st AC/1st Class. Ministry of Railways approve repeat approve the flow and approach to be implemented for online booking of dog and Cat when transported in 1st AC/1st Class. As regards clarification on cancellation and refund of freight, it is informed that the same has already been decided and communicated vide this office letter of even no. dated 20.10.2022 (Refer: Para (iii) of instruction enclosed).

The above should be implemented at the earliest. IRCTC shall ensure implementation in consultation with CRIS. This issues in consultation with FM dtte of Ministry of Railways.

Rohit
28.04.23
(Rohit Kumar)
Joint Director Passenger Marketing
Railway Board

MoM for Online Dog/Cat Booking dated 21.04.2023

Online Dog/Cat booking will be provided in PMS system and link will be provided in IRCTC website.

PNR enquiry API will be provided by PRS/NGet system to validate the charting status and at least one 2 berths Coupe/4 berths Cabin of 1st AC/1st class have been allotted on single PNR.

Following approach may be implemented to book a dog/cat.

a. PNR number and Mobile number will be input by the user, an OTP be sent to mobile number after successful cabin/coupe validation against PNR.
b. After successful OTP validation, screen for input of details of Dog/Cat booking will be shown in PMS system, wherein freight will be calculated.
c. After successful payment, e-Receipt will be emailed and SMS will be sent to mobile number described at beginning.
d. Receipt number we informed to HHT through their API
e. No refund will be allowed in PMS (Instructions to be issued in this regard)

Clarifications required:

a. In case of passenger is cancelled after dog/cat booking, actions needed to be taken

Sunit
28-04-23
3 D Pm

आज़ादी का अमृत महोत्सव

भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
रेलवे बोर्ड / RAILWAY BOARD

Azadi Ka Amrit Mahotsav

No. TC-II/2080/2021/Dog-cat-Part (1) (3364778) NDLS, Dt. 20.10.2022

MD/CRIS,
Chnakyapuri,
New Delhi

CMD/IRCTC,
Barakhambha Road,
New Delhi

No. TC-II/2080/2021/Dog-cat-Part(1) (Computer No. 3364778)

Sub: Online booking of Dog and Cat, when transported in 1st AC/1st Class.

REF:1. This office letter of even no. dated 05.04.2022.
2. IRCTC letter no. dated 2022/IRCTC/D&C Booking/Railway Board dated 20.06.2022
3. CRIS letter no. 2022/CRIS/NDLS-HQ/NGeT/PROJECT0012/Pt-1 dated 06.07.2022

******

It has been decided to allow online booking of Dog and Cat, when transported in 1st AC/1st Class, subject to the following terms and conditions:-

(i) Online booking of Dog/Cat in First AC/First class through IRCTC website shall be allowed for both e-tickets as well as counter tickets, on the same terms and conditions presently applicable for booking of dog/cat in 1st AC/1st Class.

(ii). Booking of dog/cat shall be allowed only after preparation of first chart and upto preparation of second chart.

(iii) No refund of freight charges for booking of dog/cat shall be admissible even in the case of train cancellation/late running of trains more than 3 hours etc. However, refund of passenger fare shall allowed to be continued as per extant Railway Cancellation of tickets and refund of fare Rules 2015.

(iv). During online booking of dog, pop up message shall be shown "No refund of freight shall be admissible once dog/cat is booked online therefore please check the running/cancellation status of trains before booking."

(v). Freight charges for booking of dog/cat in First AC/First class shall be same as per extant rules.

(vi). The SMS for online booking of dog/cat should be sent to the passenger. Further, position regarding online booking of dog/ cat should also be indicated in the 2nd chart being generated for information of the TTE.

(vii). The passenger, who is online booking transportation of the dog/cat, must submit a declaration that the dog/cat is fit to travel and is fully vaccinated. Also, they will take utmost care so that other passengers of the coach are not inconvenienced."

IRCTC is requested to frame comprehensive approach paper in consultation with NGeT/CRIS and PMS/CRIS for implementation of online booking of dog/cat to be transported in 1st AC/1st class and to implement the same at the earliest under intimation to the all concerned including this Office.

(Vipul Singhal)
Director Passenger Marketing
Railway Board



ECTOR /PM, Traffic Commercial Dte on 28/04/2023 12:17 pm

No.TC-II/2080/93 New Delhi, dated 24.06.2019

Copy forwarded for information and necessary action to:

1. Managing Director, Konkan Railway Corporationn Ltd., Belapur Bhawan, Plot No.6, Sector 11, CBD Belapur, Navi Mumbai-400014.
2. CCM/COM, Konkan Railway Corpn. Ltd., Belapur Bhawan, Plot No.6, Sector 11, CBD Belapur, Navi Mumbai-400014.
3. Managing Director, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi – 110 021.
4. The Chief Administrative Officer, FOIS, CRIS Campus, New Delhi
5. The General Secretary, IRCA, Chelmsford Road, New Delhi, for issue of necessary Correction Slip.

24/6/19

(Mudit Chandra)
Director Freight Marketing
Railway Board

No.TC-II/2080/93 New Delhi, dated 24.06.2019

Copy for kind information to:-

1. CRB, MT, DG/RPF, Railway Board.
2. ED(Rates), EDVT, EDTT(F), Railway Board.
3. DVT-II in reference of note No. 2018/VSS/ER/GL-30 dated 24.09.2018.

24/6/19

(Mudit Chandra)
Director Freight Marketing
Railway Board

*****

## Booking of Dog:

1. Passenger can book a dog along with them in AC First Class and First Class.
2. 4 berths or 2 berths Coupe or Compartment should be reserved. 3. Passengers of all other classes are not permitted to carry dog along with them.
4. Charges will be levied as per —L scale on minimum chargeable weight of 60 kg and minimum freight will be Rs. 30/-.
5. A blind person can book a "Seeing Eye" dog along with him in Ist class. Minimum chargeable weight will be 30 kg and minimum freight will be Rs.30/-.
6. 2% development charge is collected separately.
7. 5% GST levied on charges.

**B) In Brake Van:**

1. Passenger of any class can book dog in brake van (in dog box,minimum chargeable weight will be 30 kg)
2. If the passenger wants to pay the percentage charges on excess value, then he should declare right value of the dog on Forwarding Note. 3. After payment of percentage charges, Railways liability will be up to the declared value otherwise it will be Rs. 120/- per dog.
4. The colour, breed, gender etc of the dog must be declared on the forwarding Note.
5. The dog must be provided with collars and chains and label should be tied on neck
6. The dog will be charged at —L +25% scale and minimum freight will be Rs. 30/- per dog.
7. Owner should make their own arrangements for food and water for the dogs during the journey.
8. Dogs will be carried in dog box of Guard brake.

**Un-booked Dog with Passenger:**

a. **If detected in AC First Class and First Class –** Charges will be levied for entire distance at six times of —L scale on chargeable weight of 60 kg per dog, subject to a minimum of Rs. 50/- per dog.

b. **If detected in Other Classes with passenger -** Charges will be levied for entire distance at six times of —L scale on chargeable weight of 30 kg per dog, subject to a minimum of Rs. 50/- per dog.