MOST IMMEDIATE

(भारत सरकार) (GOVERNMENT OF INDIA)
(रेल मंत्रालय)(MINISTRY OF RAILWAYS)
(रेलवे बोर्ड RAILWAY BOARD)

No. TC-II/2910/2024/Indo-Nepal (E-3469790) N. Delhi dt 20.11.2026

The Principal Chief Commercial Managers

All Zonal Railways

MD, CRIS, Chanakyapuri, New Delhi.

Sub: Running of Express train service between Ayodhya Cantt (India) and Janakpur Dham (Nepal)

REF: 1. CRIS letter no. CRIS/HQ/PRJJ/228/2023-PRS (E-1640) dated 02.11.2026.

2. Agenda of meeting held on 06.11.2026 between officials of Indian Railways and Nepal Railways.

In reference to running of Express train service between Ayodhya Cantt and Janakpur Dham, the following instruction is issued on commercial matters:

1. Fare:

(i). Basic fare: This shall be fully reserved Express train service, therefore class wise basic fare of this train service shall be same as that of class wise basic fare applicable for Express trains over Indian Railways and as revised from time to time.

(ii). Other charges: Other charges like reservation fee, supplementary surcharge for superfast trains, GST as applicable etc shall be levied separately.

(iii). Applicability of GST shall be as per the enclosed appendix.

2. Ticketing:

Nepal side:

i. Individual can book directly online through IRCTC website or through mobile App.

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ii. Through IRCTC online ticketing agent.
(KRCL/NRCL may approach IRCTC to be a ticketing agent at Janakpur station or at other locations in Nepal as per their requirement.
Through existing General Service Agents in Nepal.

Indian Side:

i. Online as well as through PRS counters.
ii. Booking across PRS counters shall be made across any PRS locations in India on production of prescribed ID card.

Last four digits of prescribed ID card of each passenger shall be captured during booking.

2(a). Currency:

For tickets to be booked through PRS counter ticket the transaction currency shall be in Indian Rupees for all.

3. Luggage/Parcel:

Only two luggage shall be permitted subject to the following:

Free allowance and marginal allowance of luggage per passenger shall be as under:

Class	Free allowance	Marginal allowance
1st AC	70 kg	15 kg
2nd AC	50 kg	10 Kg
3rd AC	40 Kg	10 Kg
Sleeper	40 Kg	10 Kg

Any passenger found travelling with baggage more than free allowance shall be penalized and shall be charged as under:

i. @ 1.5 times of luggage rate if excess luggage is upto marginal allowance prescribed.
ii. If the passenger is travelling with excess luggage even beyond free allowance plus marginal allowance the same shall be charged @ 6 times of luggage rates.
iii. No parcel or goods traffic shall be booked on this train.

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4. Refund and cancellation charges:

Railway passengers (Cancellation of tickets and refund of fare) Rules 2015 and other related rules for refund process and as revised from time to time shall be applicable for this train.

5. Reservation quota:

Out of the total reserved accommodation 70% of the accommodation shall be defined as End-to-End quota which shall be booked only from the originating station to the destination station. 30% accommodation shall be Road side quota for the group of the road side stations.

Further, only General quota booking shall be allowed. There shall be no provision of Tatkal, Premium Tatkal, Senior Citizens, Ladies, Emergency Quota etc. in this train. There shall also be no provision of RAC in this train. Only confirmed ticket shall be allowed to be booked.

6. Children:

The applicable child fare shall be same as per the existing applicability in Express train service. If berth for child is sought, the same shall be booked on full adult fare. NOSB shall be booked on half of the adult fare as per the existing principles.

All related details like name, age, gender, nationality, last four digits of the prescribed ID card etc. shall also be invariably captured for child of age 5 years and above also even if ticket is being issued for NOSB (No berth option) and the same shall be printed in reservation chart.

Since many of the children may have none of the prescribed ID card, for child below 5 years who can travel free along with parents/guardian, all the above details except ID card may be captured. The same shall also be printed in the reservation chart.

7. Concession:

No concessions, Railway Pass/PTOs, Complimentary Card passes and other such rebates which are non-reimbursable to Railways etc. shall be allowed in this train. Also even MLA coupons, warrants etc which are fully reimbursable shall also not be allowed in this train.

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8. Advance Reservation Period:

The maximum advance reservation period for this service shall be 60 days excluding the date of journey as applicable on Indian Railways for most of the Mail/Express trains.

9. Applicability of other functionalities:

Bulk booking shall be allowed as per the existing policy applicable for bulk booking in Mail/Express.

Other features like BPT, circular journey, cluster booking etc., special features like name change, boarding change, web cancellation, modification, other quotas reservation, ticket lost/duplicate, I-ticket etc. shall not be permitted for this train.

However, since only confirmed booking has been permitted, after preparation of first reservation charts, available accommodation, if any, shall be allowed to be booked both through online mode as well across PRS counters on first come first serve basis till preparation of second reservation charts as per extant guidelines applicable on Indian Railways.

10. Citizen who can travel: Only citizen of India and Nepal shall be permitted to travel in this train with permitted identity card.

11. Printing of reservation charts:

For passengers booked ex-India to Nepal and Ex-Nepal to India reservation charts shall be printed and provided to concerned for checking purpose with details of ID card and Nationality. However, subsequently the feasibility of providing HHT devices shall also be explored.

12. CRIS to ensure related necessary changes in the software.

13. Other related provisions for without ticket travelling penalty thereon etc. shall be applicable as applicable for Express trains over Indian Railways.

14. Considering that it is a fully reserved train, the details of the earnings, refunds, cancellation etc. may be obtained through an MIS developed by PRS application. The accountal of earnings received through PRS or IRCTC is already established and the same may be done as per existing practice.

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15. Necessary instructions may be issued to all concerned immediately and implementation ensured. This issues with the concurrence of Traffic Transportation, Finance (Commercial) and Accounts Directorates of this Ministry.

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(Praveen Kumar)
Director Passenger Marketing (Co-ordination)
Railway Board

No. TC-II/2910/2024/Indo-Nepal (E-3469790) N. Delhi, dt 20.11.2026

Copy forwarded for information to :-
1. Dy. Comptroller & Auditor General of India (Railways), Room No. 224, Rail Bhavan, New Delhi.
2. PFA, All zonal Railway
3. Director of Audit, All Zonal Railways

General

20/11/2026

for Member Finance/Railway Board

Copy forwarded to for information:

1. OSD/MR, EDCC, OSD/M(O&BD) for information.

2. PED/CHG, PED/FM, ED/F/C&PPP, EDTT(F), Director/Accounts and JD/F/CCA Railway Board for information and necessary action if any.

3. CMD, IRCTC.

Appendix

Applicability of GST for Indo-Nepal service

Journey	Location of the supplier	Recipient (Registered/Unregistered)	Place of embarkment	Location of Recipient	Place of Supply	Export of service	Remarks
Ayodhya → Nepal	India (Indian Railways)	Indian National - Registered	Ayodhya, or any station in the Indian territory	India	Location of the recipient (India)	No	Taxable
Ayodhya → Nepal	India (Indian Railways)	Indian National - Unregistered	Ayodhya, or any station in the Indian territory	India	Location where passenger embarks on the conveyance for a continuous journey (India)	No	Taxable
Ayodhya → Nepal	India (Indian Railways)	Nepal National	Ayodhya, or any station in the Indian territory	Nepal	Location where passenger embarks on the conveyance for a continuous journey (India)	No	Taxable
Nepal → Ayodhya	India (Indian Railways)	Indian National - Registered in India	Nepal	India	Location of recipient (India)	No	Taxable
Nepal → Ayodhya	India (Indian Railways)	Indian National - Unregistered in India	Nepal	India	Location where passenger embarks on the conveyance for a continuous journey (Nepal)	No	Taxable
Nepal → Ayodhya	India (Indian Railways)	Nepal National	Nepal	Nepal	Location where passenger embarks on the conveyance for a continuous journey (Nepal)	Yes	Zero rated supply