दक्षिण रेलवे/ SOUTHERN RAILWAY

प्रधान कार्यालय/ Headquarters Office,
वाणिज्य शाखा/Commercial Branch,
चेन्नै / Chennai – 600 003.
दि. / Date: 06.10.2026

No. C.14/PA/PAS (E-Office - 110056)

Sr.DCM/MAS, PGT, TVC, TPJ, MDU & SA

Sub: Instructions regarding use of Cell phone in Railway Stations/Trains through Public Address Systems/Displaying Stickers.

Ref: 1) Railway Board's Letter No: 2012/TG-V/19/02 dated:23.07.2012
2) Section 145 (2)(a) of Railways Act as amended through Jan Vishwas (Amendment of Provisions) Act, 2026.

*****

It has been observed that passengers are playing music/audio on speaker in Railway Stations/Trains causes nuisance and it is adversely affecting the comfort level of other passengers.

Earlier, Railway Board vide ref (1), has issued instructions on use of cell phone viz talking loud, long conversations by passengers and sound of objectionable ring tones inside the enclosed spaces especially AC coaches (Copy enclosed) and the same has been conveyed to all Divisions for implementation in Public Address Systems.

Further, in the recent times, with the advent of wide spread of mobile internet access, playing of videos and other contents through speaker mode is highly prevalent in the public spaces. In the present scenario, there is urgent need to put in place arrangements in order to ensure that traveling passenger are not inconvenienced.

In this connection, the recently amended Jan Vishwas (Amendment of Provisions) Act, 2026, provisions under Section 145 2 (a) of Railways Act on nuisance can be applied. as under:

(2) If any person in any railway carriage or upon any part of a railway,—

(a) commits any nuisance or act of indecency or uses abusive or obscene language; or

(b) wilfully or without excuse interferes with any amenity provided by the railway administration so as to affect the comfortable travel of any passenger,

he shall be removed from the railway by any railway servant and shall, in addition to the forfeiture of his pass or ticket, be punishable with fine of one thousand rupees and if he continues the nuisance, having been enjoined by a railway servant who has lawful authority to issue such injunction not to repeat or continue such nuisance, shall be punished with simple imprisonment for a term which may extend to six months or with fine which may extend to five thousand rupees or with both.

In view of the above, passengers may be educated through the following announcements in Regional languages, Hindi and English through Public Address Systems and notices about the impact on the comfort of fellow passengers of playing music/audio on speaker in Railway Stations /Trains.

"Please avoid playing music or videos on speaker mode and refrain from loud conversations while traveling and in Railway premises, such conduct may attract action under Section 145 of the Railways Act with a penalty upto Rs.1000/- and or, imprisonment for a term upto 6 months', Please use earphones"

The competent commercial staff not below the rank of Ticket Examiner as per the provisions of Railways act may impose the penalty of Rs.1000/- for such nuisance.

Divisions are requested to take necessary action and send an implementation report to this office by 20.10.2026.

This has the approval of PCCM.

Saravanan 6.10.26.

(S. SARAVANAN)
Dy.CCM/PS
for PCCM

Copy to: Director/Passenger Marketing/Railway Board – For kind information, please.

(16)

महाप्रबंधक का कार्यालय
GENERAL MANAGER'S OFFICE
30 JUL 2012
दक्षिण रेलवे / Southern Railway
चेन्नै / Chennai-600 003

Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralaya)
(Railway Board)

No.2012/TG-V/19/02. New Delhi, dated. 23 07.2012

SR The Chief Commercial Managers,
All Zonal Railways.

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Sub: Instructions regarding use of Cell Phone in compartment.

Complaints regarding talking loudly on cell phone, long conversations by passengers and sound of objectionable ringtones buzzing inside the enclosed space of coaches, especially inside AC coaches, adversely affecting the comfort level of other passengers have been brought to the notice of Board from time to time.

2. The matter has been examined by Board and with a view to making the use of mobile phone annoyance free to other passengers, inside the compartment, it has been decided that passengers be educated about the adverse impact on the comfort of fellow passengers of such usage. As long conversations, talking loudly on phone and buzzing of ringtones having questionable contents in high volume disturb co-passengers, the cooperation of passengers should be solicited to keep their mobiles on silent/vibration mode or the ringtone at low volume and also to avoid talking loudly and make their conversation short as far as possible, by making announcement, through Public Address System, wherever the same is available and by displaying stickers in coaches, especially AC Coaches.

Necessary action may be taken in the matter on the above lines and this office be advised of the action taken. Matter most urgent.

(Dr.Monica Agnihotri)
Director, Passenger Marketing
Railway Board

1/8/12

7222791/2026/O/o CH.OS 1/PS/COMML/HQ/SR

रजिस्ट्री सं॰ डी॰ एल॰—(एन)04/0007/2003—26 REGISTERED NO. DL—(N)04/0007/2003—26

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इस भाग में भिन्न पृष्ठ संख्या दी जाती है जिससे कि यह अलग संकलन के रूप में रखा जा सके।
Separate paging is given to this Part in order that it may be filed as a separate compilation.

MINISTRY OF LAW AND JUSTICE
(Legislative Department)

New Delhi, the 8*th April,* 2026/*Chaitra* 18, 1948 *(Saka)*

The Following Act of Parliament received the assent of the President on the 7th April, 2026 and is hereby published for general information:—

THE JAN VISHWAS (AMENDMENT OF PROVISIONS) ACT, 2026

NO. 8 OF 2026

[7*th April*, 2026.]

An Act to amend certain enactments for descriminalising and rationalising offences to further enhance trust-based governance for ease of living and doing business.

BE it enacted by Parliament in the Seventy-seventh Year of the Republic of India as follows:—

Short title and commencement.

1. (*1*) This Act may be called the *Jan Vishwas* (Amendment of Provisions) Act, 2026.

(*2*) It shall come into force on such date as the Central Government may, by notification in the Official Gazette, appoint; and different dates may be appointed for amendments relating to different enactments mentioned in the Schedule.

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(1)	(2)	(3)	(4)	(5)

Provided that in the absence of special and adequate reasons to the contrary to be mentioned in the judgment of the court, such punishment shall not be less than imprisonment for one month or a fine of two thousand rupees.

(*3*) If any person who has been ordered to pay a penalty under sub-section (*1*) is subsequently found to have contravened the same provision for the fourth or any subsequent time, he shall be punishable with imprisonment for a term which may extend to one year and with fine which may extend to five thousand rupees:

Provided that in the absence of special and adequate reasons to the contrary to be mentioned in the judgment of the court, such punishment shall not be less than imprisonment for three months and a fine of two thousand rupees.

(*4*) No person shall be permitted to beg in any railway carriage or upon any part of the railway.

(*5*) Any person referred to in sub-section (*1*), sub-section (*2*), sub-section (*3*) or sub-section (*4*) may be removed from the railway carriage or any part of the railway or railway station, as the case may be, by any railway servant authorised in this behalf or by any other person whom such railway servant may call to his aid.

Explanation.—For reckoning of the count of offence, if the person commits this act in any part of the Indian Railways it will be reckoned for the count of this offence.".

(*G*) For section 145, the following section shall be substituted, namely:—

'145. Drunkenness or nuisance.— (*1*) If any person in any railway carriage or upon any part of a railway is in a state of intoxication and conducts himself in such a manner as to cause annoyance to any person, he shall be removed from the railway by any railway servant and shall, in addition to the forfeiture of his pass or ticket, be punishable with simple imprisonment for a term which may extend to twenty-four hours, or with fine which may extend to one thousand rupees, or with both or with community service.

(*2*) If any person in any railway carriage or upon any part of a railway,—

(*a*) commits any nuisance or act of indecency or uses abusive or obscene language; or

7222791/2026/O/o CH.OS 1/PS/COMML/HQ/SR

(1)	(2)	(3)	(4)	(5)

(*b*) wilfully or without excuse interferes with any amenity provided by the railway administration so as to affect the comfortable travel of any passenger,

he shall be removed from the railway by any railway servant and shall, in addition to the forfeiture of his pass or ticket, be punishable with fine of one thousand rupees and if he continues the nuisance, having been enjoined by a railway servant who has lawful authority to issue such injunction not to repeat or continue such nuisance, shall be punished with simple imprisonment for a term which may extend to six months or with fine which may extend to five thousand rupees or with both.

Explanation.—For the purposes of this section, "nuisance" shall have the same meaning as defined in section 270 of the Bharatiya Nyaya Sanhita, 2023 (45 of 2023).'.

(*H*) In section 146, for the words "term which may extend to six months, or with fine which may extend to one thousand rupees", the words "term which may extend to three months, or with fine which may extend to two thousand and five hundred rupees" shall be substituted.

(*I*) For section 147, the following section shall be substituted, namely:—

'147. Trespass and refusal to desist from trespass.— (*1*) If any person enters upon or into any part of a passenger area, without lawful authority and refuses to leave he shall be liable to a penalty of five hundred rupees:

Provided if the person lawfully entered upon the passenger area, misuses the passenger area and refuses to leave he shall be punishable as per sub-section (*3*).

(*2*) If such person refuses to pay the penalty, he shall be produced before the competent court having jurisdiction, and shall on conviction be punishable with imprisonment for a term which may extend up to three months or with fine which may extend up to five thousand rupees or with both:

Provided that in the absence of special and adequate reasons to the contrary to be mentioned in the judgment of the court, such punishment shall not be less than imprisonment for one month or a fine of two thousand rupees.